

Southall Green Ward. Envirocrime reports for April to June 2010

Type of issue/request	No of reports
Nuisance vehicles	7
Waste investigations	74
Highway Issues	4
Temporary Structures	0
Overgrown vegetation	2
Warning letters	34
FPN's	1
Notices Served	2
Street Trading Issues	5
Rapid Response	5 locations

Some more detailed work that officers have been working on include the following:

Nuisance Vehicles:

Inverness Rd:

Several days were recently spent dealing with an issue with a reported nuisance vehicle, this involved working with the Safer Neighbourhood Police teams, and establishing ownership, the issue was resolved as the owner had been on holiday and the tax disc had been dislodged.

Commercial Waste:

Western Road:

Western Wines was being plagued by another shop flytipping their waste in front of their shop, in black bags. I visited Western Wines to find out more about this problem, as it is a problem in which I am able to assist the shops with. It was suggested that another shop may be doing this. It was happening very late at night after Western Wines was closed. Not only was it unsightly but passer bys may think that Western Wines were to blame.

I investigated the claims made by Western Wines by doing a Commercial Waste Investigation into the alleged shop. It turned out that they were signed up to Ealing Council's Trade Waste Pre Pay White Bag System, they had been buying bags and stickers for quite a while. I decided to visit the shop anyway and speak with the workers and owner, if he was around, as a little reminder of their legal obligation (or duty of care) sometimes does the trick in stopping some illegal activity you can't catch happening. I met the owner and took his details, after some conversation and them insisting they don't do anything wrong, I gave them a legal notice (S.47 of the Environmental Protection Act) and Extra Information on Waste advice. I explained the ins and outs of them both, to which he understood.

After a week I re-visited the place and spoke with Western Wines. He was really pleased as the problem had gone away completely. So, it goes to show that sometimes a small word goes a long way.

Continual work is taking place looking at all of the commercial waste agreements in the Southall Green Ward

Residential Front Garden Waste:

Johnson Street and Victoria Road:

A big problem in Southall is the front gardens of some homes. Such waste can be harbourage to rodents and act as an attractant to other animals. Visits were made to these two roads due to complaints. Letters were delivered. Premises were visited where waste in front gardens was identified. We were able to meet some residents and inform them of the council services for clearing their domestic waste. We gave them prices and explained how to organise it. As well, we informed them where the local amenity sites were if they wanted to dispose of the waste themselves. Residents were informed that a follow up visit would occur in 2 weeks.

The follow up visit showed that the gardens where problems had been found were clear.

Work will continue in other roads in the ward where similar issues have been identified

Proactive work carried out within the Ward to report issues of graffiti, this involves the continual monitoring of the ward on a daily basis, where action would be taken on any issues that arise from investigating flytips to looking at Nuisance vehicles.

Regular monitoring on a daily basis of the ward including any known hotspots, any action is then taken, from investigating flytips to looking at nuisance vehicles.

If there are any issues which need to be addressed please contact the Call centre on 0208 825 6000 for calls to be recorded and we will be able to provide feedback .