

## Ward Forum Feedback Survey

Is there anything that could be done to improve ward forum meetings?	
Answer Options	Response Count
	230
<i>answered question</i>	230
<i>skipped question</i>	405

Number	Response Date	Response Text
1	Oct 23, 2013 1:17 PM	"Now you door drop the invitation + follow up with a door drop of the notes, this is working well. However, community + residents groups should be invited to suggest themes for agenda. The meeting used to be disorganised + frustrating but today's meeting is excellent. So far kept to the timings + included relevant + engaging issues. Well done Hitesh + Kate."
2	Oct 23, 2013 1:03 PM	Keep the agenda open in relation to local concerns and council business.
3	Oct 15, 2013 1:56 PM	> More representation from relevant council officers  > Wider public involvement through proactive reaching community groups
4	Oct 15, 2013 12:34 PM	Many of the people attending are there because they are members of residents associations. Forums need to reach more independant members of the public.
5	Oct 12, 2013 2:51 PM	Persons speaking from the floor should stand up and give their names and then speak loudly. As it is people speak from a sedetary position and some cannot be heard.
6	Oct 11, 2013 7:14 AM	my first meeting and it ran smoothly
7	Oct 10, 2013 3:04 PM	Advance communication.  There is forum meeting this evening and still there is no agenda or any papers on the Ealing website
8	Oct 10, 2013 11:55 AM	Some people tend to get a lot of time - wish more people would come when the don't have a grouse
9	Sep 3, 2013 11:16 PM	Ensuring that they are used to give local people proper advance warning of developments that will have implications for the local community. Discussing planning issues that have implications for the local community. Giving local people more input into the agenda. Being more receptive to ideas expressed at the meetings and following those up appropriately.
10	Aug 21, 2013 2:35 PM	Not everyone is able to attend these meetings maybe for health reasons but still should be entitled to a say in what goes on in their neighbourhood. But there is no option for this yet we are still expected to vote etc.
11	Aug 12, 2013 7:57 PM	The meetings are fine but they do not seem to have the power to change anything - the decisions are made at a different level and the ward forum has no influence whatsoever.

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12	Jul 31, 2013 8:58 AM	<p>Greater general publicity, the word has spread but probably only because of a major local planning issue which generated a lot of local interest. I honestly don't think people realise that there are funds waiting to be spent in their local neighbourhood on projects that individuals can propose to improve their community and environment.</p> <p>Guest speakers could be invited for a 10 minute slot to advertise a local service..be that an event or a charity project etc..anything where local support is needed.</p> <p>An online forum where residents can raise issues and discuss ward matters between meetings. The forum should be moderated and contributions made by officers and councillors. A summary of hot discussions could be presented at the meetings.</p>
13	Jul 19, 2013 6:53 AM	They should not let one person keep interrupting and speaking when they have not requested to talk on an item. This should be under "Any Other Business". Invited spokespeople should not be allowed to present for more than 20 minutes. The Chairperson should ensure public do not keep talking on same topic when the question has already been responded to.
14	Jul 15, 2013 3:54 PM	Better sound
15	Jul 8, 2013 11:06 AM	Some matters could be better dealt with by sub meetings with directly involved residents. E.g. local parking concerns (agenda item 3 on 25 June 2013 at Northolt Village Community Centre) this would allow more time for wider issues.
16	Jul 3, 2013 11:31 AM	<p>Seem to be more of AOB from public - lots of local issues keep coming! Would it be possible for people to raise concern before meeting. e.g. email/contact councillors to put on agenda (A.O.B)</p> <p>Seems some issues raised at last meeting may need more urgent action. That is not to continue at next meeting. need to sort out some e.g. Maries store before september meeting</p>
17	Jun 19, 2013 7:44 PM	More dialogue and stop running through the agenda.
18	Jun 11, 2013 7:13 PM	<p>Agendas and minutes should be made available</p> <p>Council officers should answer queries raised</p>
19	May 16, 2013 6:13 PM	Ensure that majority views expressed at forums are acted upon (e.g. parking in Warwick Road).

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20	Apr 16, 2013 10:37 AM	In general the meetings seems pretty good and involved but they aren't advertised for young people well
21	Apr 16, 2013 10:30 AM	More debates, so that the views of people are more openly expressed
22	Apr 16, 2013 10:28 AM	In Council Chambers the microphones are not very effective
23	Apr 16, 2013 10:26 AM	Know it's difficult - but some mebers of the public do liek the sound of their own voices - some have a tendancy to ramble on for too long
24	Apr 16, 2013 10:23 AM	Please can the Chair inform everyone at the start of the meetings to use the mics and lean in so that their voices can be heard across the room
25	Apr 15, 2013 3:54 PM	Q4 - I've never actually personally had to deal with them. Q7 you get to see people from other parts of the ward with the same or similar issues. Q9 Not from my point of view it does not need improving
26	Apr 15, 2013 3:51 PM	It appears to me that those who talk loudest and keep on could be given enough but less time to perpetuate their grievances. Give others a chance
27	Apr 15, 2013 3:48 PM	Not sure whether the roving venue is preferred. Can we vote on this?
28	Apr 15, 2013 3:41 PM	Light refreshments and opportunities for one to one surgeries beforehand
29	Apr 15, 2013 3:36 PM	Venue needs to accommodate the number of people who attend. Larger hall required
30	Apr 15, 2013 3:34 PM	Better time keeping on agenda items
31	Apr 15, 2013 3:31 PM	Not enough people attend, only a few topics were covered. People get got under the colar/get on their high horse. I am very grateful to say my piece
32	Apr 15, 2013 3:29 PM	Too much rambling discussion - need to be more focused
33	Apr 11, 2013 1:10 PM	Have all three councillors attending. give more importance to the public forum- introduce it much earlier in the agenda it was not covered at all. discussin £40k ina ward where cross rail and developers are threatening to spend money. discuss dangerous nightlife.
34	Apr 10, 2013 9:20 AM	Use up to date map on newsletter. Give detailed information on how to find venues, especially Community Centre, Green Man Lane. I tried and failed to find it in daylight and only found it by chnace at night
35	Apr 10, 2013 9:18 AM	Administration could improve
36	Apr 10, 2013 9:17 AM	Reduce the use of jargon relative to council procedures. Sometimes it is difficult for ordinary residents to understand perhaps better explanations
37	Apr 10, 2013 9:14 AM	email

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38	Apr 10, 2013 9:12 AM	Ask what items should go on the agenda. Four meetings per ann not 3
39	Apr 10, 2013 9:11 AM	By making sure that local residents all aware that these meetings are there so they can have a say. It should be noted that people who live in blocks of flats do not get council information, e.g. forum newsletters delivered to them
40	Apr 10, 2013 9:06 AM	Hanwell's two Ward Forums should be held together. The current approach is very divisive
41	Apr 10, 2013 9:03 AM	Give notice of anything you wish to speak about in the Open Forum. Administrator may be able to help you enquire befor meeting and have any info for you on the point you wish to raise
42	Apr 10, 2013 9:01 AM	Better than Northfield, better discussion at Elthorne
43	Apr 10, 2013 8:58 AM	Too big and cold smaller and easier room please
44	Apr 10, 2013 8:56 AM	less statement from one councillor and more discussion with citezens
45	Apr 10, 2013 8:52 AM	Poor sound quality at Elthorne School. Can't hear what is being said. Hobbayne centre would be a better venue. Officer representation should be increased so we do not have to wait until next meeting for answers to queries raised.
46	Apr 10, 2013 8:43 AM	More use of audience groups reporting back to main meetings to increase involvement. (better acoustics)
47	Apr 10, 2013 8:41 AM	Very good!
48	Apr 9, 2013 4:26 PM	around ealing - waste of money
49	Apr 9, 2013 4:15 PM	Staple agenda and planning papers for forum in a bookelt as per agenda
50	Apr 9, 2013 3:58 PM	Make certain that future plans the council have in mind are brought forward before it is too late to object. Certain people taking over in meetings.
51	Apr 9, 2013 3:55 PM	Have joint meetings with Elthorne and Hobbayne as affects us all
52	Apr 9, 2013 3:53 PM	Make more happen
53	Apr 9, 2013 3:51 PM	Better publicity, advertise on park/church notice baords, also local shops. Newsletter distribution very patchy
54	Apr 9, 2013 3:45 PM	vary venue
55	Apr 9, 2013 3:37 PM	encourage more contribution from people without a specific agenda
56	Apr 9, 2013 3:09 PM	There was a site visit this morning before this ward forum. very useful commendable practice
57	Apr 9, 2013 3:07 PM	Take motr resolve on issues brough to the meetings and not just put to costs not achieved and then left. All issues should stay on the list formed until mutually resolbed with council and residents ie to allow parking in narrow roads

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58	Apr 9, 2013 3:02 PM	Engage more resident representation - dont feel it has been advertised adequately
59	Apr 9, 2013 2:59 PM	This was a lacklustre meeting dominated by Cllr Costello. Info on WF is not prominent. Extend newsletter down to closest roads on other wise of ward boundary. Publicise them better, keep party political comments out the Cllr's conversation. Instruct Cllrs to support each other not to argue with each other in front of consitituents. For people living close to the Elthorne/Hobbayne boundary, holding two Hanwell WF seperately is divisive. 20 mins walk all around my house take me well into Hanwell.
60	Apr 9, 2013 2:55 PM	Reports at each meetingg to inform/update on major or strategic issue, transport,planning would be good to get detailed info on some agenda items
61	Apr 9, 2013 2:48 PM	Shop window and public notice boards advertising. Better management of the agenda to ensure all views are listened to.
62	Apr 9, 2013 2:46 PM	Add on any other business. But put a firm time limit on it
63	Apr 9, 2013 2:12 PM	Had no idea the refreshments were available at the back until after the meeting. Would have liked a cup of tea as came straight from work
64	Apr 9, 2013 2:08 PM	Please change the time of meeting to start at either 7.15pm or 7.30pm to allow those who work in Central London to arrive on time.
65	Apr 9, 2013 2:05 PM	Hanwell has been divided by holding Elthorne and Hobbaune ward forums seperately. This is made worse by the attitude of some of the councillors who actively seek to divide the Hanwell Community
66	Apr 9, 2013 1:56 PM	Start meetings at 7.30pm so more people who can can attend. Focus seems to be on White flats, Copley Close and Pilgrim Estate. Need to realise that there are a lot of children in streets privately owned or rented accomodation that need to be catered for.
67	Apr 9, 2013 1:53 PM	Combine Hobbayne/Elthorne
68	Apr 9, 2013 1:52 PM	Join Hobbayne/Elthorne Ward forums
69	Apr 9, 2013 1:50 PM	Engage younger perople too even by website comments to be fed back at meetings
70	Apr 9, 2013 1:27 PM	Agenda concering broad issues concerning the borough
71	Apr 9, 2013 1:26 PM	More emphasis on question time rather than council officers 'boasting; for the 6 jan 2012 meeting it was hijacked for the HS2 issue to dissapear the other issues
72	Apr 9, 2013 1:19 PM	Limit speeches made by individuals to 3 minutes.
73	Apr 9, 2013 1:13 PM	To have 1 person speak at a time
74	Apr 9, 2013 1:07 PM	Microphones
75	Apr 9, 2013 1:04 PM	Microphones so people can be heard clearly

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76	Apr 9, 2013 1:02 PM	Advertising them a bit more- especially in schools
77	Apr 9, 2013 12:57 PM	doing activities to do with the discussions
78	Apr 9, 2013 12:56 PM	If people could speak clearly so we can hear what is said.
79	Apr 9, 2013 12:52 PM	More time for open questions, less time spent on officers reporting
80	Apr 9, 2013 12:50 PM	These questions are all the same, it does not address impact forums have had on delivery
81	Apr 9, 2013 12:42 PM	Microphone
82	Apr 9, 2013 12:41 PM	Communication
83	Apr 9, 2013 12:39 PM	Microphone
84	Apr 9, 2013 12:38 PM	The ward forum meetings should be moved to the Perivale Community Centre
85	Apr 9, 2013 11:21 AM	Better structure, charing suggest 'traffic light' system for speakers - especially 'waffling' councillors
86	Apr 9, 2013 11:12 AM	More youth people
87	Apr 9, 2013 11:09 AM	a bigger group of people
88	Apr 9, 2013 10:58 AM	Tea!!
89	Apr 9, 2013 10:46 AM	I find it difficult to understand a lot of what they are saying Chair treated everything as a joke. Every complaint is thrown back because of government cuts. This gives councillors good excuses for things not done.
90	Apr 9, 2013 10:44 AM	Proper meetings and action points
91	Apr 9, 2013 10:36 AM	Email - my ward matters
92	Apr 9, 2013 10:28 AM	improve publicity in and around Ealing
93	Apr 9, 2013 10:23 AM	More publicity - many people unaware they have impact and influence and can participate in these meetings and the democratic process
94	Apr 9, 2013 9:51 AM	People need to know more about what ward forums are and who can attend. The local residents often believe the forums are just for councillors.
95	Apr 9, 2013 9:46 AM	Would get a better audience if the area as leafletter with ward forum dates
96	Apr 9, 2013 9:45 AM	Not to my knowledge
97	Apr 9, 2013 9:40 AM	The use of microphones is essential. Also please stand up to be seen at meetings.
98	Apr 9, 2013 9:31 AM	The Chairperson needs to control the meeting and not allow topics to go on too long. Example: The mural for eastcote lane north.

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99	Apr 9, 2013 9:29 AM	Venue - poor access. The councillors speech is very unclear, if they stood up there would be more chance of hearing, and audible comments from the floor or not be repeated. Councillors do not have the facts at their fingertips. Presentations are wooly, not crisp. The library presentation was excellent and interest, easy to hear.
100	Apr 9, 2013 9:26 AM	More attendace, but that would be difficult
101	Apr 9, 2013 9:07 AM	pa system
102	Apr 9, 2013 9:02 AM	More public notice boards
103	Apr 9, 2013 8:59 AM	Use public notice boards e.g. Greenford Broadway - Greenford Library to advertise meetings
104	Apr 9, 2013 8:54 AM	Use roving microphones, presentations
105	Apr 8, 2013 3:34 PM	No - thye are much better and deliver far better results than any of the previoud Area Committee meetings. These forums are exellent more localised - better attended. Better focuses-more involvement
106	Apr 8, 2013 3:28 PM	Nothing it was perfect
107	Apr 8, 2013 3:27 PM	More advertisements should be done to get more of a cross section of cummunity residents. Advertise in local shops, places of worship etc... I had suggested this via email a year ago.
108	Apr 8, 2013 3:25 PM	Councillor representative was newly appointed and unable to answer questions fully. Six months seems a long time to wit for nformation which should be known and passed on at this meeting, meaning members were unable to give opinion on proped suggestions
109	Apr 8, 2013 3:23 PM	venue - microphone, amplifier and speakers needed,
110	Apr 8, 2013 3:14 PM	Something needs to be done to encourage attendace of younger people. The meetings need to be structured so that issuses can focus on certain groups such as the young and the disabled. The Chair of the last meeting needs to rellfect on his role.
111	Apr 8, 2013 3:04 PM	Publicise surgery times, places and more acesibility
112	Apr 8, 2013 2:18 PM	Publish agenda in advance, asking for items to be discussed. There is a danger that mee5tings will be only concerned with the nuisance issues and little thought wull ve given to wider matters and how the area could be improved. Councillors arnt energentic and dont get too involved.
113	Apr 8, 2013 2:16 PM	please can cllrs ensure a fair hearing for all. at each meeting there has been a disproportionate amount of time spent siducssing pitshanger lane and the draytons parking concerns. two people in front of me wanted to discuss issues on Gurnell Grove but were timed out.

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114	Apr 8, 2013 2:13 PM	Have them more often to allow more participation
115	Apr 8, 2013 2:09 PM	No letters delivered about date of meeting. No's 1-270 Rectory Park Avenue
116	Apr 8, 2013 2:07 PM	Independent chairperson who controls timing etc more adequately than at present.
117	Apr 8, 2013 1:54 PM	Tea/Coffee?
118	Apr 8, 2013 1:47 PM	Refreshments at the beggining for 'socialising'
119	Apr 8, 2013 1:40 PM	thank you for the provision of a BSL interpreter, i am concerned about the poor lighting at the Drayton Court Hotel.
120	Apr 8, 2013 1:39 PM	Lots of things that were talked about did not make sesnse, as it was my first meeting. Initials and names of things were not explained properly.
121	Apr 8, 2013 1:35 PM	Perhaps giving a reminder notice/notice a bit earlier 2-3 weeks before
122	Apr 8, 2013 1:34 PM	recieve notification on a regular basis, not informed of feb meeting
123	Apr 8, 2013 1:32 PM	Attendace would increase if publicised more widely
124	Apr 8, 2013 1:31 PM	Local notice boards, more notice at least 10 days. Cup of tea, chait informally before meetin begins. More say in house money can be shared.
125	Apr 8, 2013 1:27 PM	The ward forum meetings are very difficlut to control and therefore need a very firm chairman. A different mix of people attend each meeting so time is waste going over old ground and reversing decisions already taken. Perhaps the record of the meeting could be fuller so that it is more understandable to those who did not attend the meetings. Follow up on items raised needs to be better and more systematic. Better use could be made of projectors to display maps and diagramssso that everyone can see the location of usses being discussed. All attendees should be given the Terms of Reference for the ward forum so that they understand what the meeting is inteded to achieve.
126	Apr 8, 2013 1:23 PM	Some of speakers could use microphones, not everyone speaks up but otherwise audibility at this venue is good
127	Apr 8, 2013 1:14 PM	Ward forums are a mere smoke-screen, mascarading as a means of improving democracy. It trivalises local democracy, dealing with minor issues of dog dirt bins and litter in parks. Never mind the £40k, what about the £ millions! It provides no means of holding council officials and the executive offices to account, for the real incompetences on use of out £m's. Area forums should be reinstated with an executive member of the council attending, to justify thier £100k salaries!



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128	Apr 8, 2013 1:10 PM	An independents, possibly elected, chair would enable Cllrs to concentrate on matters under consideration. A minuting secretary would allow the Council Officer to fulfil his role better. More info on items to be discussed should be available in advance of meetings. Details of decisions made at previous meetings and state of play on current issues would help to clarify the position during meetings. A chairman's resume of decisions made at the end of meetings would send people home more contented.
129	Apr 8, 2013 12:01 PM	it is rather too soon for me to comment as this is the first meeting i have attended
130	Apr 8, 2013 11:58 AM	The chairman did an excellent job but needs to find a way of stopping people taking to long.
131	Apr 8, 2013 11:56 AM	Improve distribution of literature
132	Apr 8, 2013 11:54 AM	Try to use rooms(halls) where there is little or no echo and find some forums difficult to hear, all speakers to speak clearly and loudly or use a microphone properly and effectively.
133	Apr 8, 2013 11:52 AM	More publicity beforehand
134	Apr 8, 2013 11:48 AM	deal with important issues affecting peoples lives, not irrelevant items
135	Apr 8, 2013 11:47 AM	Meetings should be advertised in the Ealing Gazette, greater attendance of a wider spectrum of residents. There are no other regular attendees from my area. (SA estate - population 5/6,000) Other attendees are mostly officers of local resident associations who represent only a small percentage of residents in their memberships.
136	Apr 8, 2013 11:45 AM	Have representatives from the relevant council dept/police in attendance at each meeting according to the agenda and previous minutes
137	Apr 8, 2013 11:30 AM	Better and more accurate taking of minutes and a lessrestrictive attitude to chairing.
138	Apr 8, 2013 11:30 AM	put notices in local shops/ PCA notice boards
139	Apr 8, 2013 11:23 AM	Agenda didn't run on time-but that reflects the strength of feeling on issues. I.e. aprk hard to distinguish between fact and option e.e. park-background to consultation. Would have been good to spend a minute explaining scope of park consultation, what they asked for. Get some young people there with more balanced view.
140	Apr 8, 2013 11:21 AM	More sensible ward boundaries. West Twyford is of little interest whereas Pitshnager Lane is not in the ward. The note of Ward forum meeting item 5 'Traffic in Mount Avenue' was not fairly reported as only one person spoke in favour of the spread of a CPZ into Mount Avenue. I made several points yet no mention is made of this.
141	Apr 8, 2013 11:16 AM	Is it possible to fix several dates in advance so we can plan our evenings

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142	Apr 8, 2013 11:15 AM	Include local democracy issues, even if they fall outside the boundaries of the ward e.e Ealing Broadway town centre development. Move away from ward boundaries. These make little geographic sense and are not the way people live their lives. Have new forums based around the shopping areas.
143	Apr 8, 2013 11:10 AM	Find a better way of advertising them
144	Apr 8, 2013 11:09 AM	Stick to agenda, it gets hijacked suggest seperate meeting for major non agenda items. Refreshments would be nice
145	Apr 8, 2013 11:06 AM	Seems to be going well
146	Apr 8, 2013 10:51 AM	Correct date on leaflet might improve attendace. Much better than previous meetings but haven't achieved much yet.
147	Apr 8, 2013 10:48 AM	we need more people to attend them
148	Apr 8, 2013 10:30 AM	Better communication of dates for future meetings
149	Apr 8, 2013 10:25 AM	Use of mobile microphones from top table to individuals wishing to make points (may be use of council facilitator)
150	Apr 8, 2013 10:13 AM	questions put before in writing then dealt with after meetings; at the end time should be set aside to answer questions adequetly from concerned members of the public
151	Apr 8, 2013 10:09 AM	People bring up issues to the forum which should be addressed to different groups such as neighbourhood watch or street watchers - confusion over what forums are about. In the Q&A section, people could write down the issue they wish to address and this can be given a number and when their number is called they can speak without interruption.
152	Apr 8, 2013 10:03 AM	Each member (in turn) to be asked if they have a question.
153	Apr 8, 2013 10:03 AM	If you miss one ward meeting, it's very difficult to catch up at the next meeting. There should be a concise explanation (incl where to pick up relevant papers and where to send questionnaire) A better, more distinct chairman might help.
154	Apr 8, 2013 10:00 AM	Rotation of venue would encourage more people across the ward to attend publicity for forums needs to be stepped up to encourage greater resident participation.
155	Apr 8, 2013 9:57 AM	more people would attend ward forums if every household recieved a ward forum newsletter i found mine by accident
156	Mar 26, 2013 5:02 PM	would like an envirocrime officer to attend sometimes
157	Mar 21, 2013 3:18 PM	Better publicity. Need to reach out to people who arnt already engaged with the community. If i didnt get emails because ive already been to meetings, i would have no idea when or here they are. Attendace should be compulsory for Council officers involved in agenda items. they show their usual contempt for residents by staying away

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158	Mar 14, 2013 4:53 PM	Notify Residents earlier of dates and venues
159	Mar 11, 2013 12:15 PM	it is apparent that at the meetings there are two camps using for attention and for the share of resources. I would suggest that time allowing meeting shared the spirit between east and west of the greenford road. This in my opinion would further enhance localism and cream a batties playing field where by bested interests do not allow and create a ruin of them and us mentality.
160	Mar 8, 2013 12:48 PM	GET MORE THERE
161	Mar 8, 2013 12:45 PM	YES. it feels like a members only club. New voices/dissenting voices not made to feel welcome. Awful experience
162	Mar 7, 2013 2:08 PM	Please give us copy of agenda, councillors should not keep playing with their mobile phones we were told to turn ours off. pay attention!!
163	Mar 6, 2013 7:37 PM	Get council officials to chair - elected representatives don't have the competencies.
164	Mar 6, 2013 10:51 AM	i feel the chair person should be changed as i found it difficult to understand what she was saying. Also she did not have a very good control over the meeting and we did not get to the end of the agenda
165	Mar 6, 2013 10:42 AM	better discipline on speaking - 5 minute limit
166	Feb 25, 2013 5:11 PM	If there is more information on spending monies well before the next meeting?
167	Feb 20, 2013 10:22 AM	No accountability. Forums need to be monthly so we can see progress. At the moment they are ineffective in Southall Green.
168	Feb 14, 2013 3:59 PM	Microphone- Cant always hear what they say at the top table, voices are quiet. too many members of the audience talk over each other and/or councillors and replies are not audible.
169	Feb 12, 2013 4:39 PM	officer to attend more often to discuss/ explain topics
170	Feb 11, 2013 3:22 PM	Should be held more frequently, four or fiver per year
171	Feb 7, 2013 9:57 PM	The cross section of people attending the Ealing Broadway Ward Forum appears to be highly unrepresentative. It is dominated by the so-called Friends of Haven Green, who are mainly older than average, while the main body of younger residents often don't get home from work until 7.30 or later (I certainly didn't when I was working full-time, so I only started attending these meetings when I became retired). What is needed is a much clearer understanding that comments made at these meetings come from a small and possibly biased sample. As an absolute minimum, the demographics of attendees should be recorded.  For example I understand a quasi "vote" on cycling was taken at the 6/2/13 meeting. Given that the meeting coincided with the regular monthly meeting of the local cycling group, it is not surprising that an unbalanced view emerged on this particular topic.
172	Feb 6, 2013 10:33 AM	Advertise in local shops for more attendees

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173	Feb 6, 2013 10:29 AM	Slightly tighter handling of agenda more control of items which have been dicussed previously
174	Jan 28, 2013 4:44 PM	Again, contact community leaders and resident associations in advance to set the agenda. Allocate specific times for issues in advance so that attendees can choose which bits they wish to attend. It is frustrating listening to time spent on a footbridge with a puddle that doesn't directly affect you. I would rather there was a time for more broad reaching community issues, e.g. crime, hospital closures and HS2 and then specific times set for these specific local issues. I feel we have no influence on the agenda currently
175	Jan 11, 2013 4:46 PM	The meetings could start on time. All councillors should attend. One councillor is so old I fear she may die during the proceedings. I certainly have never heard her speak during the meetings so one councillor holds the floor. The meetings are like an old boys network with a few of the older men and the one councillor who speaks giving the strong impression that decisions have been made outside the meeting or will be made following the meeting. Rash promises of help are made and not delivered on. The disappointment and frustration I feel when I attend these meetings is enormous. I am a confident person, I have chaired high level meetings and attended all sorts of meetings and I am intimidated by these meetings. Truly horrible events.
176	Jan 5, 2013 11:13 PM	for most people over the age of 60 hearing loss can present problems at some meetings so some form of public address/amplification would greatly encourage a sense of participation. Also if the speakers stand up, look up, speak up and after not too long, shut up, this would certainly help everyone to feel engaged.  As for questions from the floor, either the above 'UP' rules, come to the front and face the audience, or provision of a roving mike would greatly help too.
177	Jan 4, 2013 11:32 AM	More opportunities for small group discussions within meetings on issues to make decisions about rather than just presentations and information items
178	Dec 10, 2012 10:34 PM	Less discussion about the efforts made on behalf of the Councillors, more discussion on the efforts that they make and the changes they have made to their wards.
179	Dec 6, 2012 9:58 AM	More control over audience desire to discuss already discussed and agreed topics
180	Nov 28, 2012 1:04 PM	Improve publicity if possible by giving a better indication of the sorts of issues discussed.
181	Nov 28, 2012 1:01 PM	Security advice - materials - demonstrations
182	Nov 26, 2012 10:17 AM	Ensure a PA system is available

Ward Forum Feedback Survey

Is there anything that could be done to improve ward forum meetings?	
Answer Options	Response Count
	230
<i>answered question</i>	230
<i>skipped question</i>	405

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183	Nov 13, 2012 12:02 AM	<p>1 bullet point action list to be noted during meeting and then put on ward forum web site following day</p> <p>2 council officers to be asked to provide ALL update info one week before forum meeting</p> <p>3 agenda item 1 to report progress on all action points</p>
184	Nov 1, 2012 2:41 PM	<p>Yes, there are too many interruptions by audience members. There are two ladies, Nancy Duin &amp; Sara Nathan who monopolise the meeting and feel they can speak whenever they wish during the meeting. At this meeting I sympathised with the chair as the interruptions were so numerous and so rude, I was shocked. This has occurred in the past but it was very serious at this meeting. The chair must be stricter &amp; limit the input from individuals otherwise it is not a forum for all residents, just the pushy ones.</p>
185	Oct 31, 2012 4:19 PM	<p>Some issues only seem to be concentrated on the better side of Mandevillie Northolt ie. Northolt Village. Thus there is never time to bring up issues concerning the poorer parts such as Manor, Gate, The large estate of Islip Manor Road, Arnold rd and items concerning issues on the very edge of or facing Northolt. So more time is needed. Disabled issues are partly discussed again because of time. The last forum ie the one dated 24/10/2012 was taken over by talking about HS2 by a person from another ward. NOT ON!</p>
186	Oct 24, 2012 9:27 AM	<p>Have the meetings better controlled there are too many people speaking at a time</p>
187	Oct 24, 2012 9:23 AM	<p>better chairing of meeting, one is good two are poor</p>
188	Oct 23, 2012 8:45 PM	<p>stronger agenda - sticking to agendas better - a little more control over some of the (inevitable but irrelevant ) contributions</p> <p>better referencing items previously discuss rather than indulge repetitive discussion</p> <p>budgetary approval can be based in inconsistent decision criteria - but it is democratic</p>

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189	Oct 23, 2012 2:34 PM	Efforts must ve made by the chair to prevent a few people dominating the sessions and so preventing others from speaking. If someone has already spoken at a length, I feel they should not be asked again for a later agenda item. tHis dissuaots me from attending future forums as i have experiences this at each one attended so far: Maybe they may be asked to put their views in writing if they have already had multiple chances to speak on virtually every agenda item. Some overbearing attendees should be asked to keep quiet and let others have a chance or be told to leave the meeting. Also can the agenda be reversed so they quick topics are dealt with first and then the 'hot' topics discussed last?
190	Oct 23, 2012 9:36 AM	I feel the forums are driven by the agendas of the councillors and they focus on projects that they think will be popular and keep them in power, whether they are really needed or not.  I am appalled at the thousands of pounds spent unnecessarily on luxuries like park lighting, even discussing painting a bridge for aesthetic effect in these times is ludicrous. I would prefer to see all this wasted money - and that includes on maintaining street flowerbeds - put towards ensuring libraries stay open and old people get the care they need. There is little opportunity to voice such views however. A proposal to spend another £40,000 on lighting for Southfield Playing fields is just silly. I asked at the meeting what was the point of spending money on a consultation to review the existing lighting and eventually was told it was so they could evaluate whether to put more lighting in. I asked if people would be told the cost of the new lighting before they were asked if they wanted it extending. This was not recorded in the minutes and I suspect the question will not be asked, £40,000 will be squandered unnecessarily because the councillors think it will make them popular.
191	Oct 22, 2012 10:13 AM	They are very good as they are.
192	Oct 22, 2012 10:08 AM	Longer avaiability of the councillors after the meeting
193	Oct 22, 2012 10:00 AM	No - ours seem to be run very well
194	Oct 19, 2012 9:38 AM	make sure that disabled can have access
195	Oct 19, 2012 8:56 AM	Council decides irrespective of consultation. Consultation is ireffective. Responses are not a representation i suspect. Can the council just follow outcome of consultation and not say the've done it.
196	Oct 19, 2012 8:53 AM	The minutes to be published on the councils website on time. More info would prepare everyone better and be more informative.
197	Oct 19, 2012 8:47 AM	Ward forum is not a decision making body

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198	Oct 18, 2012 2:57 PM	The meetings are improving as more people become aware of them and feel they can achieve something by attending.
199	Oct 18, 2012 1:38 PM	have researched data
200	Oct 16, 2012 10:01 AM	<p>When Ward forums were introduced in Ealing in September 2008, leaflets and newsletters even were put through the letter boxes of each home in the Ward to publicise each Ward Forum. This practice ceased probably well over a year ago. Unsurprisingly attendances at Ward Forums has dropped generally recently and in some Wards massively. At the last two Walpole Ward Forums just 7 and 8 residents attended. With a Ward population of exceeding 12,000 this is ridiculous. Also there doesn't seem to be a Council specified quorum figure below which the Forum cannot proceed.</p> <p>In each of the Wards in Ealing there are well established residents' groups. Why can't they be involved in setting Forum agendas? At the Ealing Broadway Ward Forum on 9/10/2012 the agenda did not include reviews of two recent very large open air gatherings in the Ward. These events were the 15th September 2012 Ealing Hospital closure protest (1000+people) and the Ealing Half Marathon on 30th September 2012 (3,000 runners and some 5,000 spectators). Also not on the agenda was the Cinema site fiasco, and status reports on the largest property development in the WArD for over 25 years - Dickens Yard, the Arcadia site saga and Ealing Broadway Crossrail. - probably the largest infrastructure project in the Ward in living memory.</p>
201	Oct 10, 2012 11:31 AM	Was impressed with the relevant choice of speakers
202	Oct 9, 2012 11:05 AM	Be taken seriously
203	Oct 9, 2012 11:03 AM	just wish more people would attend not just when they have grief
204	Oct 9, 2012 10:56 AM	Minutes for previous meetings should be shown at forum meetings
205	Oct 8, 2012 10:49 AM	Please try to reach more people. We tend to be dominated by a certain type - middle class/retired people.
206	Oct 8, 2012 9:38 AM	Put an agenda on website?
207	Oct 5, 2012 3:24 PM	Put agenda on website
208	Oct 5, 2012 10:16 AM	<p>Get a decent chair</p> <p>Provide detail on spending proposals at start of meeting</p>

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209	Sep 26, 2012 12:53 PM	Ensure notes (minutes) of previous meetings are gone through and agreed as a true record, this will help to acheive better continuity and follow-up and ensure items/ points are not lost. Perhaps have action points flagged up.
210	Aug 10, 2012 5:17 AM	There are never any clear decisions. Local councillors stick to their agenda and do not always listen or offer really useful advice.
211	Aug 7, 2012 6:32 PM	Council website should be updated more quickly and remain updated - Information is not always current
212	Jul 10, 2012 1:55 PM	ward forum meetings should incorporate shops and businesses
213	Jul 10, 2012 1:28 PM	stands showing areas of concern and issues
214	Jul 8, 2012 6:16 AM	Agendas publicised better - less time spent discussing minutes - stronger contyol over meeting conduct - so in order to allow people raise issues important to them possibly a much shorter agenda section and a much longer AOB section. Some of the budget discussions could be shortened if the councillors agreed their own rogh approvals / disapprovals in advance
215	Jul 4, 2012 3:35 PM	Make them shorter
216	May 15, 2012 8:27 AM	Website is not updated with minutes Poor responses from SOuthall Broadway Councillors Poor progress made by councillors about issues from residents
217	Mar 26, 2012 10:33 AM	there is a core group of people who attend the meeting but very few people from ethnic minorities or polish people dont attend
218	Mar 26, 2012 10:23 AM	Join Hobbayne and Elthorne so that we can be a United Hanwell
219	Mar 26, 2012 10:03 AM	Difficult for parents with young children to attend
220	Mar 20, 2012 5:07 PM	Yes,go back to previous meetings.
221	Mar 20, 2012 11:53 AM	Attendance by a wider cross section of age groups. Last night the Average age appered to be arround 70 (or atleast the mental age) so views of younger people were unrepresented. For example the anti cycling bias of some comments reflected this (there were only 2 cycles parked outside the town hall - did evryone else walk there? i doubt it )
222	Mar 9, 2012 4:16 PM	Some of the biggest topics are not on the agenda. These include the local development frame work and major planning applications. They should be discussed at the forums.
223	Mar 9, 2012 4:11 PM	Have more frequent meetings, atleast 4 a year.



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224	Mar 9, 2012 4:01 PM	Refreshments and more jokes.
225	Mar 9, 2012 3:55 PM	More advanced information on schemes, before the forum meetings.
226	Mar 8, 2012 4:32 PM	The agenda for this forum was too long. The were people who came to the meeting to talk about the HS2 issue and how it affected their homes. HS2 was at the end of the agenda, and as a result there wasn't enough time to talk about it in any details because the meeting had overan. The Chair gave too much time to people asking more then one question.
227	Mar 7, 2012 12:58 PM	It is a shame that on the whole, there are the usual 50 people at each ward forum. Are they representatives of our ward? How can we make the ward forum more relebant to more residents?  Sometimes the councillors come over as badly briefed and not on the ball. Disappointing.
228	Mar 7, 2012 12:54 PM	Circulate to those who attended, the date agenda and minutes for last meeting of the next meeting, preferably by email. The disadvantage of the forum is that it gets hijacked by "activists" but I do not kno whow that can be controlled.
229	Mar 7, 2012 12:11 PM	Notify people of meeting dates further ahead of time. target younger members of the community to encourage them to attend
230	Nov 30, 2011 11:25 AM	Cease depending on them as a means of comunication with all residents. One evening at which the more vocal representatives monopolize meetings, is not likely to be an adequate way of representing people. Minutes need to reach those not able to attend and a way to respond to agreed actions must be available outside of forum meetings.