

Neighbourhood Governance

Notes of Southall Green Ward Forum

held on Wednesday 6 July 2016 at the Dominion Centre, The Green, Southall UB1 4BQ

Present: Councillors, Kamaljit Dhindsa (Chair), Jasbir Anand, Swarn Singh Kang

Attendees: 24 residents attended the meeting

Officers present:

Police: Sgt Billy Wilson and PC Michael Meehan – Safer Neighbourhoods Team

Ealing Council: Daniel Malone-O'Halloran
Evelyn Gloyn (EG) – Community Management Co-ordinator

No.	Note	Question /Action Point
1.	Chair's welcome and introductions	
	Cllr Dhindsa welcomed everyone to the meeting	
2.	Notes of last ward forum – 30 March 2016 to note, along with any matters arising	
	<ul style="list-style-type: none"> - Hayes Road – congestion - further update <p>This arises from the new Costco store (sited in LB Hounslow), which was opened last summer. Ealing council's view is that the store's entrance / exit into Hayes Road is poorly designed. We have been</p>	

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	<p>pressing Hounslow to both improve the junction and widen the carriageway to the west (including changes to bus layby on Hounslow side). It is taking time as Transport for London (TfL) are waiting for Costco to pay for the works to change the traffic lights, and LB Hounslow will need to CPO land to sort out road widening</p>	<p>Several residents expressed their dismay that this has been going on for months and months and affects Bulls Bridge Road, Western Road and Brent Road every day.</p> <p>Residents can contact LB Hounslow directly - there is daily traffic congestion and this in turn raises levels of air pollution:</p> <p>Environmental Strategy Team London Borough of Hounslow Civic Centre Lampton Road Hounslow TW3 4DN Tel: 0208 583 5555 Email: airpollution@hounslow.gov.uk</p> <p>For the members of the Hounslow council's cabinet see http://www.hounslow.gov.uk/cabinet_portfolios</p> <p>Cllr Anand went on to say that this is the position of council, what more can we do?</p>
	<p>- Salisbury Road – parking</p> <p>The development in Salisbury Road was recommended to be a low car scheme and the occupants of the development should not be permitted to apply for a CPZ permit. We are checking that this is in the planning permission, and if so we can request parking officers to enforce at this location.</p>	

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	<p data-bbox="315 320 779 347">- Western Road – CPZ extension</p> <p data-bbox="271 389 1099 485">This particular scheme is included in the council’s Controlled Parking Zone (CPZ) Consultation Programme 2016-19, which is being finalised.</p> <p data-bbox="271 523 1115 687">The programme has been put together based on parking stress identified through survey data. There will be consultation and increased flexibility in implementation to establish suitable zones, with emphasis on safety and environmental benefits and improvements to kerbside utilisation and availability.</p>	<p data-bbox="1182 325 1464 352">Residents reported:</p> <p data-bbox="1182 395 2002 501">A white coach is frequently parked opposite Sussex Road Zone LL is congested at the best of times, can additional roads be included in zone V?</p> <p data-bbox="1182 544 2011 612">Query regarding why there had been a large rise in cost of car permits, from £82 to £128.</p> <p data-bbox="1182 655 2011 794">Please note: The cost of a permit for an existing customer for the first vehicle is currently £83 for an all day zone. The cost for a new customer’s second vehicle at the same address would be £128.</p> <p data-bbox="1182 837 2033 943">For more information on current car parking permits see https://www.ealing.gov.uk/info/201198/residents_permits/2044/resident_parking_permit_prices</p>
	<p data-bbox="315 1023 1032 1050">- Conway asphalt plant – liaison with Hillingdon council</p> <p data-bbox="271 1091 1137 1219">This is in LB Hillingdon LBC and Southall Green residents have raised numerous concerns that smells from the plant’s chimney are causing significant pollution. Ealing council’s regulatory officers are in regular contact with colleagues in Hillingdon.</p> <p data-bbox="271 1262 1144 1385">The most recent update is that the Conway Plant has recently undergone some improvement measures in an effort to address the odour issues that had previously arisen. We understand however that these measures may not have sufficiently resolved the issue as</p>	<p data-bbox="1182 1023 1778 1050">Residents in Balfour Road have been affected</p> <p data-bbox="1182 1091 1989 1187">Since Conway is an industrial processing company http://www.hillingdon.gov.uk/article/19477/Industrialemissions-and-view-the-public-register</p> <p data-bbox="1182 1230 1989 1289">N. B. To raise your complaint to LB Hillingdon you will need to register with them.</p> <p data-bbox="1182 1332 1733 1359">Another option would be to raise a petition:</p>

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	<p>anticipated.</p> <p>As the site is located out of borough it is Hillingdon who are the regulatory and enforcement body for the site and therefore residents should continue to raise any concerns about odour with Hillingdon directly. In the meantime, Ealing have contacted the relevant Environmental Protection Officer at Hillingdon seeking their proposed course of action in light of recurrence of the odour complaints. We await their response.</p>	<p>http://www.hillingdon.gov.uk/petitions</p>
3.	<p>Local Police update from the Safer Neighbourhoods team</p>	
	<p>- welcome to Sgt Billy Wilson</p> <p>Sgt Billy Wilson who has been with the team for 10 years. and PC Michael Meehan talked about how the Safer Ealing Partnership informs the direction of their work, together with Dan Malone O'Halloran and Andrew Stacey of the councils' safer communities team.</p> <p>The team is very proactive Since 1 March 4 July 29 thefts from motor vehicles 9 of motor vehicles 9 robberies and 7 burglaries.</p> <p>Woking on operation Titan with the team along the Western Road near the Church of God Pentecostal –they use cars, bikes and undercover</p> <p>In Rosamund Street and Gordon Road children banging with footballs</p> <p>Southall Recreation ground tackling drug dealing from the park,</p>	<p>Southall Green Safer Neighbourhoods Team – details</p> <p>Address: Southall Police Station High Street Southall, Middx UB1 3HG</p> <p>Team members:</p> <ul style="list-style-type: none"> • Inspector Paul Byrne • Sgt Billy Wilson • PC Finola O'Duffy • PC Michael Meehan <p>Telephone:</p> <ul style="list-style-type: none"> • 020 8721 2047 <p>E-mail: SouthallGreen.snt@met.police.uk</p> <p>Web site: www.met.police.uk/saferneighbourhoods</p>

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	<p>different groups, Somali, Indian and Asian. Issue from Simon Close, Salisbury Court, Rectory Road and Norwood Road where a sign was burnt down. There are also homeless people.</p> <p>Many individuals are from out of borough</p> <p>Working with Dan's team they are profiling individuals – those on drugs, aggressive, etc. Focus on those that are drawing in others – so intelligence and impact led</p> <p>This is why its so important to report any issues that affect you – each call will have a crime reference number (CAD no.) and these help us build up that profile.</p> <p>We are also working with parents and go into schools</p> <p>Albert Road currently a lot of strange activity where the road has a kink in it – people doing drug deals but we are making use of the CCTV.</p> <p>Information that the public give us is crucial if we want to go for public space protection orders as they are based on the evidence of need in the area, i.e based on what is being reported- the date, time, location and description of what you see or hear or smell etc.</p> <p>Underpass by Spencer Street car park – we've met with St James – to talk about an application for this to be closed – in the meantime it is actively patrolled with Parkguard. It was previously closed for repainting and will be closed also because of the regeneration works, not sure of the date of closure – the land is owned by British Waterways</p> <p>The park will stay open</p>	<p>Twitter account: pcmichaelmeehan@mpssouthallgrn</p> <p>Council's Safer Communities Team:</p> <p>Telephone: • 020 8825 5994 (Mon-Fri: 9am-5pm)</p> <p>E-Mail: safercommunities@ealing.gov.uk</p> <p>Person from the Pentecostal Church thanked the police for their efforts – since the May bank holiday and now there are no needles and no problems</p>

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	<p>Daniel Malone O'Halloran talked about the work of the safer communities team and explained how the information they receive helps them to deploy resources to the area of need, whether that be directling cctv surveillance of taking Parkguard to patrol an area and look for the evidence needed to secure convictions.</p> <p>He also mentioned that there had been some joint Southall Partnership Action Days focusing on legal compliance with businesses and residential premises with Police, Safercommunities, Food Safety, Park Guard and Kingdom Security –</p>	
4.	Ward priorities	
	<p>- outbuildings</p> <p>The council is continuing to investigate the unauthorised use of outbuildings in the borough, using both housing and Planning enforcement tools. We are aware that this is one of the sources of rubbish being dumped on our streets, which we spend £2m clearing up after them.</p>	<p>How many are there?</p> <p>We are currently dealing with 26 cases in this ward</p> <p>Action is needed by residential and businesses – they should be demolished otherwise the man puts tenants in them after six months.</p> <p>Concern raised about Montague Road in front of Featherstone Road - three extensions, now there's a fourth one.</p> <p>Please pass any information in writing to Cllrs.</p> <p>Residents also noted that it was not very nice of those living in these outhouses.</p> <p>Cllr. Anand mentioned that there is a Cabinet report on Tuesday, the gist of the report is to target rogue landlords, those who don't comply with basic living standards. We want to get landlords in Southall Green to be providing safe and habitable homes for their</p>

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		<p>tenants.</p> <p>It will be a licensing scheme, with a one-off fee, but only applies to HMOs. This is what we, the council, can do to help tackle the ASB, rubbish and flytipping – the Private sector leasing report.</p> <p>Additional licensing will be for 2/3 storey property and selective licensing will be in all wards. xx</p>
	<p>- streets and rubbish</p> <p>Cllrs had received a number of complaints and held a high level meeting with the officers and there are now two dedicated teams to Southall – focusing on rubbish. They are checking who is doing it and taking action.</p> <p>The new waste collection system introduced across the borough from June 6th and changes to street cleansing schedules has had an impact on the street environment in parts of the Southall. Although some teething problems were expected there are now additional resources in place to help minimise the level of related issues.</p> <ul style="list-style-type: none"> - Crews have had to get used to the new schedules and ways of working – across the borough over 98% is working well. - The collection vehicles are fitted with devices to record issued found in the course of their work. - Crews record where waste has not been put out or where there is contaminated recycling, where bins have been placed out in the wrong week etc. There is then targeted engagement – to raise awareness, and enforce where necessary. <p>Street cleansing operations have also been changed – with the</p>	<p>Residents reported/requested/noted:</p> <ul style="list-style-type: none"> - fly-tipping of black sacks wherever they see fit. - fly-tipping should be a standing item on Southall Green agenda - Spencer Street has broken bottles and pallets - resident reported black bin bags, mattress, fridge/freezer dumped opposite The Scotsman pub via council website and it took 4 days to respond, and they never got back to them. - Our complaints are not being tackled - Some residents are motivated to do the right thing. - Bins are being left in the road to reserve their parking spaces – 2 wheelie bin with a plank of wood. <p>This is an obstruction of the highway and should be reported online: https://www.ealing.gov.uk/site/scripts/home_info.php?homepageID=9</p> <p>Note: reports of flytipping go directly to the contractor to take the necessary action. To see if your concern has been progressed please take a note of your complaint reference number and contact customer services.</p>

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	<p>introduction of the wheelie bins there would be no broken sacks with spillages, so the new service is designed to ensure that priority cleansing is carried out in areas of the most need.</p> <p>Many residential roads that were cleaned on a daily basis have now had this frequency reduced, but town centre cleansing has remained unchanged, with residential streets cleaned at least every three weeks. This is being monitored to ensure that acceptable standards are maintained, and has exposed the level of residential flytipping in a few roads in the King Street/Green area. The increased level of flytipping in these areas has impacted on the efficiency of the service, with average removal time now at 48 hours.</p> <p>There has been a lot of enforcement activity Southall Green - the council has been issuing fixed penalty notices issued to residents and businesses for flytipping.</p>	<p>If you have a complaint see this link</p> <p>https://www.ealing.gov.uk/info/201033/council_and_local_decisions/516/complaints</p> <p>You can also contact your local councillor at their surgeries:</p> <p>Last Friday of each month (except March or December) from 6.00pm – 7.00pm</p> <p>Dominion Centre & Library 112 The Green Southall Middlesex UB2 4BQ</p> <p>Is fly-tipping result of AWC?</p> <p>No, it's the residents' attitude only in Southall – one does it then others add to it.</p> <p>People come from outside the borough to dump asbestos, sofas, bricks, concrete in Emerald Square</p> <p>People (in Southall) don't find recycling important – the council don't show how it will affect you, the main thing people care about is money.</p> <p>People who don't recycle also don't pay Council Tax.</p> <p>The new service has had teething problems, the collection schedule is not kept to.</p> <p>One customer services officer told one resident to put it all into a</p>

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		black bin.
	<p>- closure of alley between The Common to Western Road</p> <p>Residents have closed this private alley, other residents oppose this.</p> <p>There is a legal process to have this granted as a public right of way and this would be determined by the council</p>	
5.	Ward projects	
	<p>- ward funded projects in progress – reports</p> <p>-</p> <p>See budget summary sheet published separately</p>	Resident wanted the councillors to reassure the ward forum that since there has been no move out of the Milap Centre then the £25k given to them would be returned to the 5 ward forums
	<p>- ideas for 2016/7</p>	Any ideas please contact your ward councillors or Evelyn Gloyn, Community Management Co-ordinator mywardmatters@ealing.gov.uk
6.	Public Forum	
	<p>- issues and questions from residents</p>	<p><i>On 24 June in middle of Johnson Street a 60' lorry got stuck causing havoc in Caxton Road and Scotts Road</i></p> <p><i>Lonsdale Road there is someone repairing, lorries, double-yellow lines</i></p> <p><i>Scotts Road is supposed to be a no HGV road but HGVs go along</i></p>

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	<p>Cllr Dhindsa thanked everyone for attending and closed the meeting.</p>	<p><i>it – they are mainly foreign drivers, and residents' cars are wiped out as they can't get past. Once they get to the top and try to turn right into Sussex Road they reverse the lorries, and the lorries get stuck.</i></p> <p><i>There is a blind bend in Scotts Road.</i></p> <p><i>European drivers do not read the signs –they need to be larger - increase the size of the print on signage at bottom of Balfour Road.</i></p> <p><i>There are cars parked on both sides, it's too narrow and there are no passing places.</i></p> <p>.</p>
7.	Date of next meeting	
	<p>Wednesday 22 March 2017 at 7pm in the Dominion Centre, 112, The Green, Southall UB2 4BQ</p>	

Evelyn Gloyn
29 Sept 2016