

**Social Services – Report for Corporate Parent Committee**  
**Looked After Children – Complaints raised between 01/010/2014 and 31/12/2014**

Ref	Summary	Receipt date	Closed date	Comp/Enq Type	Decision	S1:Outcome
113262	Concerns raised by grandfather regarding level of care support	13.10.2015	23.10.2015	Stage 1	Not upheld	Team Manager reviewed the concerns raised about case closure and confirmed the action was appropriate as the case did not meet service thresholds
113877	Concerns raised by mother regarding foster placement and actions taken by allocated social worker	21.10.2014	21.11.2015	Stage 1	Ongoing	Team Manager reviewed the complaint and provided a response Negotiations are ongoing to resolve this complaint locally as the complainant has outstanding issues that remain a concern for her