

**SCRUTINY REVIEW PANEL 2 – 2019/2020: ACTIVE CITIZENSHIP
MEETING 3 – 14 NOVEMBER 2019**

PANEL MEMBER FEEDBACK FROM RECENT SITE VISITS

Site Visit 1

Ealing Street Pastors

Ealing Broadway Patrol

Ealing Green Church, Ealing Green, Ealing, London, W5 5QT

10.15pm – Friday 25 October 2019

To observe the work of the Ealing Street Pastors on their Ealing Broadway patrol.

Attendees: Cllr Gary Malcolm

Panel Member	Observations/Findings	Conclusions and Recommendations
Cllr Gary Malcolm	<p>There were three pastors which was enough for them to spot potential issues as well as watch the surrounding area when a pastor was speaking to people on their patrols.</p> <p>They did not have adequate storage for some of their materials (sweets or only had only bottle of water) in the church. They got their materials often as gifts from local shops and if they needed hot food to offer a homeless person they could get free food from a local well-known burger joint.</p> <p>Many people on the street recognised them and asked for lollipops (their trademark).</p> <p>They knew a lot of the door staff who were present outside pubs. Also, issues were less than before due to many of the clubs having closed down.</p> <p>At Ealing Broadway station there was no visible staff in case the pastors needed to gain some assistance. It appeared that TfL did not show any care or help to those who are regularly outside the station.</p>	<p>A number of people who were homeless were spotted and spoke to the pastors. A couple of people were seen and helped mainly by listening and giving advice. Being there was very important and gave a moral boost to them.</p> <p>They could do with having more volunteers as numbers might be thinner if anyone was ill. So, promoting their activities would be beneficial to the Council.</p>

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Site Visit 2**Nishkam Sikh Welfare and Awareness Team – SWAT*****The Queen’s Award for Voluntary Service Presentation***

Venue 5, Field End Road, Ruislip, HA4 9PB

19:00 – Tuesday 24 September 2019

To join the Deputy Lord Lieutenant Bruce Houlder CB QC DL Representative Deputy Lieutenant for the London Borough of Hillingdon in presenting the Queen’s Award to Nishkam SWAT for their voluntary service.

Attendees: Cllr Seema Kumar (Vice Chair), Cllr Praveen Anand and Cllr Tariq Mahmood

Panel Member	Observations/Findings	Conclusions and Recommendations
Cllr Praveen Anand	It was a very well organised event. The speaker was good and everyone in the hall appreciated all the hard work that Nishkam SWAT are doing.	There is nothing extra to recommend as everything in my view was perfect.

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Site Visit 3**Nishkam Sikh Welfare and Awareness Team – SWAT****Outreach Service**

1 Mackenzie Street, Slough, Berkshire, SL1 1XQ
(outside the Queensmere Shopping Mall by the Greggs store)
7.00pm – Monday 4 November 2019

To observe and assist in the outreach session of Nishkam SWAT.

Attendees: Cllr Seema Kumar (Vice Chair), Cllr Praveen Anand and Cllr Swaran Padda

Panel Member		Observations/Findings	Conclusions and Recommendations
1.	Cllr Praveen Anand	It was good to see how well the volunteers worked in the cold and served up to 100 people.	I would be very happy to attend the London (Strand/Charing Cross) outreach session in the new year.
2.	Cllr Swaran Padda	It was a good visit and I was really pleased to see so many volunteers serving the needy with hot/cold food. The volunteers served about 100 meals as well as cleaned and tidied the place after they had finished serving.	I look forward to seeing their work at the Strand/Charing Cross, London outreach session in the near future.