

Why outsource Low Risk food inspections?

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EALING COUNCIL

Food Safety Team

- Over 3,200 registered food businesses in the borough.
- Over 50 Approved establishments.
- Inspect food businesses at risk based frequencies.

Who does this work

- Environmental Health Officers- 4 years to qualify.
- Professional practice (log book and professional exams)
- Student placements not available (Ealing doing work on this at present)
- Approximately 15 officers at Ealing who have a degree in EH but not full qualification.

This is the qualification held by our most senior officers who have powers to close business or prohibit/abate activities.

- Regulatory Services Officers



Recruitment and Retention

- Hard to recruit posts.
- High level of competence needed due to premises risk and complexity.
- Retention issues – salaries, cost of living, work pressure, competitive salaries other boroughs, contract work.

Role of an Environmental Health Officer (EHO) in a Food Business

- Inspections
- Labelling
- Composition (Ingredients)
- Sampling
- Inland-Port (import and export)
- Complaints about food and businesses (pests, waste)
- Food poisoning outbreaks

Training

developing the skills, experience, and
employees need to perform
improve their performance
skills, and abilities, specific



Ealing

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Risk Profile of Food Premises

- High level of enforcement.
- High % non compliant businesses
- 50+ EU approved premises

Case Study: Hygiene Emergency Prohibition Notice

- Identify imminent risk of injury to public health (approximate length of time to identify 2 hours)



Hygiene Emergency Prohibition Notice (HEPN)

- 2 officers minimum.
- Service of notice and advice to rectify issues – 1 hour.
- Follow up visit – 2 hours.
- Court pack (WS) – 1 day.
- Court attendance – 1 day.

Total – 18 hours work.

Case Study: EU approved premises

- Pre audit preparation – 2-3 hours
- Audit large manufacturer – up to 1 day
- Follow up action – 3-4 hours for a compliant business. 6-7 hours for non-compliant business.



Approved Premises

- Inspected every 6-12 months
- PEERS (reduced frequency)



Some of our food manufacturers....



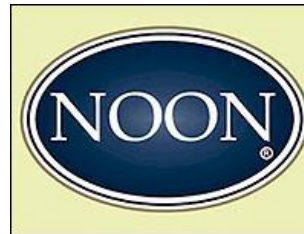
AUBAINE

BAKKAVÖR

KERRY



GAUCHO



FRESHWAYS



adelie
a fresher way



wagamama

Formal Legal Action (Prosecutions)

Example 1: Rodent Infestation





Formal Legal Action (Prosecutions)

Example 2: Foodborne Illness Outbreak



Alternative options

- Recruiting (in-house) a team of pay per inspection officers and administration staff
- Recruiting (in-house) a team of pay per hour officers.
- Recruiting a full complement of full time food law enforcement officers

Why outsource?

- Lower risk
- Less enforcement /follow up action
- Better value for money
- Previously subject to ALT enforcement
- FSA audit
- Assurance

Lower risk

- C, D, E and U (unrated).
- Level of competency.
- No need for a point of contact (level of service delivery)



Contract

- Less than £50,000.
- Quality system – Shadowed inspections, reality checks.
- Access to real time online system.
- Competence.
- Competent supplier.



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