

## Hanger Hill Ward Forum Action List – 14 March 2019

**Thursday 14 March 2019 – 7.30pm at Holy Family Catholic Primary School, Vale Lane, Acton W3 0D4**

**Present:** Chairman - Reverend Simon Reed (SR), Cllr Joy Morrissey (JM) and Cllr Nigel Sumner (NS)

**Safer Neighbourhood Team:** - PC. Prab Bogal, PCSO Ikram Syed

**Attendees:** 20 residents attended the meeting

**Apologies:** Bob Gurd, Paul Stevens, Cllr. Greg Stafford, Edwin Owen, Kofi Nyamah

Agenda Item	Action/ Issue	Owner	Information
4	<b>Notes of the last ward forum held on 15 November 2018</b>	All	<ul style="list-style-type: none"> <li>• 7.5 – correction. Fox Wood (not Foxes Wood)</li> </ul>
5	<b>Matters arising from the notes: progress since the last meeting</b>		
6a	<p><b>Officers Reports</b></p> <p>To report anti-social behaviour (ASB) contact</p> <p>Hanger Hill Safer Neighbourhood team (SNT)            Twitter: <a href="#">@MPSHangerHill</a>            Email: <a href="mailto:HangerHill.SNT@met.police.uk">HangerHill.SNT@met.police.uk</a></p>	SNT	<ul style="list-style-type: none"> <li>• Ward Promises Burglary Reduction, ASB/Licensing, Speeding</li> <li>• Still waiting for a new Police Constable</li> <li>• Significant increase in burglary, particularly around the Hamills Estate</li> <li>• Residents are advised not keep valuable jewellery or large amounts of cash at home.</li> <li>• Advisable security precautions: The most vulnerable area of a property is at the back. Ensure all windows, doors and side gates are locked. Use a deadlock not just a fob lock. Consider anti-climb paint, and trellis on top of fences.</li> <li>• Valuable items should be registered at <a href="http://www.immobiliser.com">www.immobiliser.com</a></li> <li>• Slight increase in vehicle theft - Keep car keys away from the front door to prevent detection from outside the house and thieves unlocking your car. Set a nearby destination so as not to reveal your home address to car thieves. Check door handle after locking.</li> <li>• The Council are hoping to bring in a borough wide Public Space Order to control anti-social behaviour. Until then Community Behaviour Orders are still being used.</li> <li>• Beware of scams - the police will never phone and ask for bank details. After a suspected call, always check you hear the dialling tone before making any calls. Do not deal with cold caller tradesmen who knock on the door.</li> <li>• OWL Please register - this is the fastest way to hear about crime happening in the area.</li> <li>• Two drugs warrants, one in Princes Drive, and one in Queens Drive were successfully executed. The SNT thanked the community for their help. Please report a suspicious property e.g. curtains always drawn to the police.</li> </ul>
		JM	<ul style="list-style-type: none"> <li>• Thanked the Neighbourhood team for all the work they have done recently.</li> </ul>

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			<ul style="list-style-type: none"> <li>The Hanger Lane office is now closed. The SNT team operates from Acton Police station.</li> </ul>
<b>6</b>	Continued/Questions	NS	<ul style="list-style-type: none"> <li>Questioned why it seemed to take several months between reporting a suspicious property and action being taken. PC Prab Bogal explained that it takes time to conduct the necessary research.</li> </ul>
		Ilay Ahmed	<ul style="list-style-type: none"> <li>Asked what else can be done after all recommended security protections are in place. Prab replied that all suspicious behaviour should be reported by calling 101, or 999 if it is an emergency. JM suggested also calling the Hanger Hill Ward number 020 8721 2947 or email <a href="mailto:HangerHill.SNT@met.police.uk">HangerHill.SNT@met.police.uk</a></li> </ul>
		Elizabeth Hopkins	<ul style="list-style-type: none"> <li>asked what to do if you suspect a burglary is in progress - always call 999</li> </ul>
		Alex Turner	<ul style="list-style-type: none"> <li>Reminds us that registering on OWL is the fastest way for the area to know what crime is happening and where.</li> </ul>
<b>6b</b>	<b>Ealing Victim Support</b>		<ul style="list-style-type: none"> <li>There was no report</li> </ul>
<b>7a</b>	<b>Councillors Reports</b>	NS	<ul style="list-style-type: none"> <li>Several roads were due to be resurfaced this year, including: Brunswick Rd, Lynwood Rd, Montpelier Rd, Eaton Rise and Woodfield Rd</li> <li>Some heritage signs require their backing boards repainting, (under guarantee). Remaining heritage signs in Hanger Hill East will be installed 1st part 2018/19, 2<sup>nd</sup> part 2019/20.</li> <li>A No HGV entry sign has been agreed for Princes Gardens</li> <li>Over £3m has been raised from fines for illegal turns into out of Longfield Avenue</li> <li>Over 30000 fines have been issued for illegal turns into Connell Crescent.</li> <li>Dual parking (pay by phone in some CPZ bays) is already operating in Woodville Gardens and Corfton Rd. Will be introduced in other areas in April, (see notices on lamp posts).</li> <li>No update on the 112 bus using Madeley Road</li> <li>Re-routing of Bus 224 in the West Twyford area, originally due in July 2015, has still not started due to unresolved issues with Brent Council.</li> <li>There have been meetings with some Residents Associations to update refuse collection requirements.</li> <li>Between 236 and 502 missed refuse collections were reported for 5 weeks in January and February</li> <li>Councillors have made representations against closure of Children's Centre at West Twyford Primary School.</li> <li>The 10 minute parking concession outside schools will be removed borough wide from September</li> <li>There have been 24 new traveller encampments in Ealing since December 2018.</li> </ul>
	Given under separate headings of individual CAs and Road Associations' but grouped by topic in this report.		

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<p><b>Ward Forums</b></p> <p><b>Ward Police panel</b></p>		<ul style="list-style-type: none"> <li>• Recommendation for removal of alcohol licences for two premises in Abbey Parade will be reviewed next week.</li> <li>• There have been repeated complaints about noise/pollution from the Fawanees shisha bar.</li> <li>• 2019/20 will be the last year of Ward Forums due to budget cuts. The councillors find Ward Forums very beneficial - there is currently no indication what will replace them.</li> <li>• Will meet at Fox and Goose on 9 April. Meeting starts 7.30pm.</li> </ul>
<p><b>7b</b></p> <p><b>Councillors Reports</b> (continued)</p>	<p>JM</p>	<ul style="list-style-type: none"> <li>• Thanked Nigel for his report</li> <li>• Thanked Richard and Madeleine Morse, and Alex Turner for their support (OWL) during the spike in burglaries on the Haymills Estate</li> <li>• Councillors are liaising with the SNT regarding the spike in crime.</li> <li>• Concern regarding risk to pedestrians due to uneven pavements in Boileau Road and unswept leaves in Pitshanger Lane.</li> <li>• The Disability Living Allowance has been changed and is now effectively a tax of 750 residents. Please contact JM if you or neighbours are affected by this.</li> <li>• Is liaising with all bodies to keep the Pitshanger Library open. The council are looking for an outside source to manage the Libraries.</li> </ul>
<p><b>8</b></p> <p><b>Public Forum</b></p>	<p>John Sherlock</p> <p>JM</p> <p>Margaret Pryor Carol Kirby</p> <p>Marcel</p> <p>Heidi Crawford</p> <p>Elizabeth Hopkins</p>	<ul style="list-style-type: none"> <li>• Informs the meeting that there is a public consultation on the Pitshanger Library at Trailfinders Sports Club on Wed 20 March from 1630 - 1830. He thought Carol Stewart was in charge of Ealing's Libraries.</li> <li>• Stated that the extension of the dual parking system will effectively provide preferential parking to non-residents.</li> <li>• Was concerned that not all houses in Boileau Road have off street parking.</li> <li>• Advised that Madeley Road should be avoided due to the replacement of water pipes</li> <li>• Comments that there is nowhere to park in Queens Drive. NS said that the CPZ could make this easier.</li> <li>• Asked how the dual parking system will work alongside the CPZ and was concerned that a CPZ will mean paying for all day parking. SR explained that the pay by phone bays will be not be located directly in front of residences. (e.g. along an area of fence/wall where there is no street access to a property).</li> <li>• Felt that £3 a day was providing cheap parking for non-locals and that local residents would be unable to find a parking space. She was concern that this might make it easier for criminals to survey potential target properties.</li> <li>• asked about the uneven pavements on Boileau Road. NS replies this was because of tree roots and the council will deal with it</li> </ul>

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8	<b>Public Forum</b> (continued)	Colin Pryor Yvonne Ogorek-Zarate	<ul style="list-style-type: none"><li>raised the problem of the orange Moto and green Lime hire bikes which are dumped in dangerous locations, e.g. blocking footpaths. It can take up to 10 days to have them removed. (This contrasts with the Sandtander bikes which are returned to fixed docking stations). Richard Morse said there seems to be no incentive for the bike hirers to leave the bike in a sensible location. NS and JM asked that any examples should be photographed and emailed to them.</li></ul>
9	<b>Ward budget spend</b>	NS	<ul style="list-style-type: none"><li>Ward Forum budget had been reduced from £40000 to £28000 and will be further reduced to £20000. In the light of this he proposed to abandon the provision of hanging baskets in favour of completing the installation of heritage street signs in the remainder of the ward (part of Haymills, and West Twyford).</li><li>An informal vote agreed.</li></ul>
<b>Meeting Closed</b>			<b>9.30pm.</b>