

Action Item #	Action	Owner	Status*	Updates/Information
1.	what is happening about the Norwood Green Village fete scheduled for 9 July?	Parks	Actioned	The organiser agreed to move to Norwood Hall playing fields on 9 July but cancelled for a number of reasons
2.	comments re Western Road to be fed back to services: parked coaches are a problem opposite Sussex Road, Zone LL congested at the best of times so suggest additional roads be put into Zone V	Highways	in progress	Officers have noted comments, and will monitor for further complaints
3.	why have CPZ permit prices increased so much (nearly 60%) from £83 to £128?	E Gloyn	Actioned	If you already have a permit for a vehicle it would be renewed at £83. A new application for a second vehicle would cost £128. for details of the tiered pricing structure go to www.ealing.gov.uk A-Z , Controlled Parking Zones, residents permits
4.	Cllrs to support residents with a petition to owners of Conway Asphalt Plant to put pressure on them to mitigate the smells/pollution from their processes	Cllrs/residents	in progress	In addition to starting a petition, residents should continue to report individual concerns to LB Hillingdon Environmental Protection Unit and directly to FM Conway Ltd, Head Office, Conway House, Vestry Road, Sevenoaks, Kent TN14 5EL. T: 01732 600 700 F: 020 8636 8827 Re: Heathrow Asphalt, North Hyde Gardens, Hayes, Middlesex, UB3 4QR
5.	find out what more can be done to make Conway take action quickly	Cllrs/residents	in progress	FM Conway Ltd has a permit to operate at this location. As well as making their complaints directly to LB Hillingdon, aggrieved residents are invited to log their concerns with pollutioncontrol@ealing.gov.uk - at the time that the odour is occurring - and with pollution-technical@ealing.gov.uk . These logged complaints will help officers build up a picture of the frequency, the severity and the area being impacted by the activities at the site and can be used as evidence of statutory nuisance and/or operating outside the permit.

*Open, In Progress or Actioned

Southall Green Ward Forum 6 Jul Actions

update 5 Oct 2016

6.	residents requested to report any crime/ASB – each report/call provides a piece of evidence to help the teams build up a picture of who, what, where and when the ASB is happening	residents	in progress	report to Southall Green Safer Neighbourhoods Team by Phone: 020 8721 2047 or 101 by Email: SouthallGreen.snt@met.police.uk report to Safer Communities Team by Phone: 020 8825 5994 by Email: safercommunities@ealing.gov.uk
7.	when will the underpass by Spencer Street car park be closed?	Highways	in progress	awaiting further details
8.	what can be done about the house on Montague Avenue in front of Featherstone Avenue that is now building a 4 th extension	Cllrs to raise this case with Planning Enforcement	in progress	To find out about current planning applications go to www.ealing.gov.uk , 'A-Z', 'P' then 'planning applications – search' To report a breach of planning regulations go to www.ealing.gov.uk , 'A-Z', 'P' then 'planning enforcement'
9.	add fly tipping as a standard item to ward forum agenda	E Gloyn	Open	
10.	black bin sacks, mattress, fridge freezer dumped opp. Scotsman pub (96 Scotts Road, UB2 5DE)	streetservices	in progress	Report flytipping online: www.ealing.gov.uk , report it 'street cleansing problem' or by phone 020 8825 8825 (24 hours)
11.	complaints made to the council but do not get a response within 4 days/are not being tackled	residents	in progress	to make a complaint about the service you have received go to; www.ealing.gov.uk , A-Z, complaints There is information about the complaints process, what you, as a complainant, can expect.
12.	it is thought that some flytipping (in Brent, Scotts and Sussex Roads and Erwald Square) is being done by people outside the borough – contains asbestos, bricks, concrete, sofas	Streetservices	in progress	Report flytipping online: www.ealing.gov.uk , report it 'street cleansing problem' or by phone 020 8825 8825 (24 hours)

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13.	what can be done about residents leaving their bins and planks of wood in the road to reserve a parking space outside their house?	Highways	in progress	Report an obstruction on the road or pavement online: www.ealing.gov.uk , report it, 'an obstruction on the road or pavement'
14.	what can be done to change the attitude of our neighbours in Southall that don't think recycling is important?	Streetservices	Open	
15.	when collection was missed a customer was advised by customer services officer to 'put it in black bin'	Customer services	Actioned	Report missed collections online: www.ealing.gov.uk , report it, 'Report a missed refuse or recycling collection' For this particular request, we would need more detail to investigate further, i.e. do they have bins or have they remained on black sacks etc.
16.	explore options to help those affected by the closure of the alley between The Common to Western Road	Cllrs	Open	
17.	what are the ward forum funds for the Southall Day Centre (Milap) being used for?	E Gloyn	in progress	Since the Milap Centre cannot be brought up to an acceptable standard within the budgets available, Southall Day Centre Ltd is to be relocated to Martin House on Swift Road. The five Southall wards have each contributed £5k, giving a total of £25k, as financial assistance with relocation costs: <ol style="list-style-type: none"> 1. New furnishings for clients 2. IT 3. Telephony 4. Dining facilities for the luncheon club 5. Office equipment and furnishings 6. Removal costs 7. Secure storage 8. Screening to plan and manage open areas The lease for Martin House is in the process of being drafted.
18.	what can be done about traffic concerns in	transport projects	in progress	A traffic count is being commissioned this autumn to provide objective data about the numbers,

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Johnson Street,
Caxton Road,
Scotts Road?

types and times of vehicular activity in these roads. These data will be analysed and options reviewed at the next ward forum.

For example a 60' lorry got stuck in middle of Johnson street on 24 June, there are alleged HGV repairs occurring on corner of Lonsdale Road (no. 1), HGVs are often seen on Scotts Road, even though HGVs are supposed to be restricted, many are foreign drivers who do not seem to be able to read the signs, one person reported her vehicles being 'totally wiped out' as the lorries can't get past, once they get to the top and turn right into Sussex Road they get stuck – then lorries try to reverse, there is a blind bend in Scotts Road and lorries get stuck at this point, cars park on both sides of these roads, so it's too narrow, there are no passing points

Can the signs be made larger, can the print on the sign at the bottom of Balfour Road be made bigger?

19.	reports of a male conman operating in the Regina Road area, preying on vulnerable older	safer communities	Open	Report any suspicious activity to report to Southall Green Safer Neighbourhoods Team by Phone: 020 8721 2047 or 101 by Email:
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	people			SouthallGreen.snt@met.police.uk report to Safer Communities Team by Phone: 020 8825 5994 by Email: safercommunities@ealing.gov.uk
20.	what can be done about people feeding pigeons on Havelock Road pocket park, as it encourages rats	streetservices	open	report details about locations and times of day to the ward cllrs or mywardmatters@ealing.gov.uk. When sufficient information is collated, this can be used to task Kingdom Securities to take enforcement action
21.	what can be done to tackle dog fouling on Scotts Road?	streetservices	open	report details about locations and times of day to the ward cllrs or mywardmatters@ealing.gov.uk . When sufficient information is collated, this can be used to task Kingdom Securities to take enforcement action
22.	what can be done about residents dropping chippattis from flat above cnr shop	streetservices	open	report details about locations and times of day to the ward cllrs or mywardmatters@ealing.gov.uk
23.	what can be done about parking concerns in Sussex Road, Clarence Street, Scotts Road – can they be included as part of zone V or a one way system introduced?	highways/parking services/transport projects	in progress	Options being considered
24.	can the two exercise machines that are beyond repair (at reasonable expense) be replaced in Southall Recreation ground?	parks	in progress	The council is likely to put forward this park for a Green Flag Award next year. As part of the preparations a masterplan is being developed to continue to build on the years of investment made by the ward forum
25.	when will there be double (rather than single) yellow lines on the Western Road by Bulls Bridge Road junction?	highways	actioned	completed September 2016
26.	when will Transco	St James'	in progress	St James West London will be holding a further

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be demolishing the gas tanks?

update event in October (provisionally set for 4-8pm Tuesday 25 October)

27.	what can be done about the mud from the lorries on Southall Lane (out of the borough), where David Lloyd are renovating their site	cllrs to report concerns to LB Hounslow	open	Planning permission for these works would include requirements on how the works are conducted. Any complaints may be reported to planning enforcement in LB Hounslow: www.hounslow.gov.uk
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