

# Southall Green Ward Forum Actions and Discussion Points

## 3 October 2017

Action Item #	Action	Owner	Status	Updates/Information
				<b>Item 1 Chair's Welcome, Introduction and Notices</b>
1.	To note	All	Actioned	<p>Guests Sergeant William Wilson, PC Finola O'Duffy, PC Michael Meehan of Southall Green Safer Neighbourhood Team (item3) Andrew Stacey of Ealing Council's Safer Communities team (item 3) Izabela Pitera of the HMO Licensing team (item 5) Krishen Kanadia of kollektive (item 6)</p> <p>Apologies from Cllr Anand 20 residents attended</p>
				<b>Item 2 Actions arising from ward forum on 22 March 2017</b>
2.	To note	All	Actioned	See <a href="#">Actions update published 23 May 2017</a>
				<b>Item 3 Local updates on tackling crime and ASB</b>
				- <b>Southall Recreation Ground</b>
				<b>Sergeant Billy Wilson of Southall Green Safer Neighbourhoods Team</b>
3.	see 'What your local police team have been doing' published separately	All	Actioned	Residents heard about the range and volume of activity across the ward since March
4.	To note	All	Actioned	<p>Q Can houses being used as 'cannabis farms' be detected by surges in electricity?</p> <p>No – as now they have learned how to plug straight into the mains</p>
5.	Report this to Southall Broadway SNT	Evelyn Gloyn	Actioned	<p>Q along South Road, what can be done about the beggars (on the bridge)</p> <p><b>Response</b> This has been reported to Southall Broadway SNT who has advised that it may be for British Transport Police to look into further – they will pass it on.</p>
6.	To note	All	Actioned	<p>Q Car stolen on Balfour Road – is this an isolated event?</p> <p>No - there is no pattern; some were stealing number plates – for fraud crimes, some because people leave valuables in sight. Residents are reminded to not leave</p>

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				valuable such as mobile phones, tablets and laptops, wallets etc in their cars where the can be seen.
7.	<p>Go to <a href="https://www.london.gov.uk/wh-at-we-do/mayors-office-policing-and-crime-mopac/mopac-consultations/share-your-views-accessing-met">https://www.london.gov.uk/wh-at-we-do/mayors-office-policing-and-crime-mopac/mopac-consultations/share-your-views-accessing-met</a></p>	All	Actioned	<p>Residents heard about plans for the closure of Southall Police Station and the suggestion of replacing them with hubs, but there is no detail about where these would be, when they would happen, how much they will cost or even if people could visit them.</p> <p>Get involved in the consultation on Accessing Police Services (MOPAC) - deadline <b>6 October 2017</b></p> <p>As a result of Government funding cuts, since 2010, the Metropolitan Police have had to find £600m of savings and must save a further £400m by 2020.</p> <p>The plans involve closing costly and underused police front counters in London and provide better ways to contact the Met online.</p> <p>Doing this would help to meet growing public demand to be able to access Met Police services from smartphones, tablets and computers, whilst saving £10million that could be spent instead on frontline policing.</p>
8.	To note and respond	Officers	Actioned	<p>A view expressed that there needs to be more police visibility – it's gone down from 5 officers per ward to 3, and they work in pairs</p> <p><b>Response:</b> The local neighbourhood teams have currently moved to a new model as directed by MOPAC to include 1x sergeant, 2x Dedicated Ward Officers (PCs) and 1xPCSO.</p> <p>This has obviously had an effect on the visibility of the police as there are now fewer available officers.</p> <p>To combat this, the 5 Southall teams including Norwood Green, Southall Green, Southall Broadway, Lady Margaret and Dormers Well are all working together over the next 3 months on an operation called Autumn Nights to alleviate ASB and bring down crime and the fear of crime.</p> <p>Further to this, a new ASB team have been</p>

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				<p>formed with a sergeant and six full time officers covering ASB hotspots in Southall.</p> <p>There will also be a public consultation to introduce a public spaces protection order for parts of Southall in mid- late October.</p>
9.	SNT to visit Southall Recreation Ground 6-7am once a week	SNT	in progress	<p>can the SNT team visit once a week early in the mornings in Southall Recreation Grd –as groups of males sit on benches around 6-7am and the ladies who take their early morning walks feel intimidated</p> <p>(Police are in the Recreation Ground frequently - always different people)</p> <p><b>Response:</b> We will try our best to get down to Southall recreation ground very early in the morning during our early shifts, but we don't start until 7am. Hopefully with the colder weather approaching this problem will begin to decrease.</p>
				<p><b>Andrew Stacey of Ealing council's safer communities team</b></p>
10.	To note	All	actioned	<p>Working daily in the area tackling ASB on housing land, open spaces. Now have another member of staff to help cover the Southall area (5 wards)</p> <p>Worked with police, immigration, envirocrime, regulatory services officers, and licensing on partnership days, focusing on business compliance regarding retail of high strength alcohol, and when individuals are identified, they may be banned or a chance to detox.</p> <p>Residents continued engagement with us is playing a vital part in this ongoing work.</p> <p>Worked with the police to get the premises closures detailed in 'What your local police team have been doing' published separately</p>
11.	Go to <a href="http://www.ealing.gov.uk">www.ealing.gov.uk</a> use A-Z to go to pages on Homelessness	All	actioned	Homeless people – what is the council's policy
12.	See <a href="http://www.hssh.org.uk/">http://www.hssh.org.uk/</a>	All	actioned	Hope for Southall Street Homeless – helps those who are rough sleeping and do not have any recourse to public funds

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13.	To note	All	actioned	<p>Issues in Southall Recreation Grd –about to go to court to get injunctions against certain individuals. Once the injunctions are in place you will see posters as they will be banned from the area</p>
14.	See letter dated 3 October 2017 from Andrew Stacey published separately	All	actioned	<p>This ward is underreporting crime and ASB incidents, please report any anti-social behaviour and criminal activity in your neighbourhood</p> <p>Police non-emergency 101 Police emergency 999 Safer Communities general enquiries: 020 8825 5994 Noise and nuisance response team: 020 8825 8111 (Mon- Thurs 9am-2am the next day, Fri 9am-5am the next day, Sat noon-5am the next day Sun 2pm-11pm)</p> <p>Report on-line <a href="http://www.ealing.gov.uk">www.ealing.gov.uk</a></p> <p>Crimestoppers 0800 555111</p> <p><b>Residents can contact us in the strictest confidence, and may remain anonymous if the situation arises</b></p>
				<b>Item 4 Ward Priorities</b>
15.	Update required	Officers	In progress	<p><b>Conway plant</b> Ealing Council has no direct jurisdiction over the plant, but has a duty to take action when they receive complaints of statutory nuisance (ss. 79 &amp; 80 of the EPA 1990).</p> <p>Ealing Council has, throughout the years, offered technical support and collection of credible evidence to help Hillingdon Council to take the necessary legal action to make FM Conway abate the nuisance within the environmental permitting regime.</p> <p>Ealing Council is still offering this and encourages residents to contact the Team directly on 020 8825 8111 whenever odours are perceived.</p> <p>On the 21st June 2017, representatives from Ealing Council met residents from Southall and ward councillors to listen to their concerns and to clarify the Council's position</p>

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with respect to the regulation of this plant.

These concerns have been relayed to Hillingdon in writing and Hillingdon officials have been invited for a meeting with the residents. The meeting would provide the opportunity for Hillingdon to update all concerned parties with any actions taken by the Council/operator in the past weeks, and to indicate what further measures will be imposed on the operator to bring a permanent solution to this odour nuisance.

Ealing Council has been advised that an independent consultant has been employed by Hillingdon Council to monitor the compliance of permitted installations within their Borough - their initial visit was end of June, for which members from Ealing Council also attended. Preliminary recommendations were made and a more detailed inspection was due to be undertaken by the consultant – Ealing Council is still waiting for an update from the latest compliance visit by Hillingdon’s consultant.

**Response:**

We are still chasing a response - there have been staff changes in LB Hillingdon.

16.	Letter to Thames Water	Councillor Dhindsa	Open	There have been other smells on Sussex Road. These are being dealt with by Thames Water who is looking at manholes in Scotts Road too.
17.	Attend the Southall Waterside event 18 October 4-8pm by booking your place Email <a href="mailto:info@SouthallWatersideCommunity.com">info@SouthallWatersideCommunity.com</a> Tel 0800 1422 752	All	Actioned	Other odours have been coming from the St James development; FOI has revealed that the site is a contaminated land site.  How do we know what they are doing to reduce these bad odours?  <b>Response</b> from Southall Waterside team  As part of the development of the Southall Waterside site, St James (Berkeley Group) are undertaking an extensive programme of remediation to address ground contamination resulting from historical industries located at the site. As part of the remediation works we do anticipate that from time to time the works will require the excavation of odorous soils from the ground

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to facilitate treatment. Of particular note earlier in the year was a historical underground tank associated with the former gas works. During the excavation and treatment works, the material from this tank was found to be particularly odorous. It should be noted that whilst the odour from these works was unpleasant there was no airborne risk to human health associated with the material. Since this event we have installed additional odour mitigation measures across the site.

The mitigation measures in place have been approved and are being regularly reviewed by the site team, London Borough Ealing and the Environment Agency, who carry out regular visits to site to inspect the works. In addition to the above, air monitoring data is submitted for review to both regulatory bodies on a regular basis. Moving forward should any further odours materialise we anticipate that these will be occasional and short term.

### **Outbuildings and HMOs**

**18.** Report suspected outhouses All Open  
 Email  
[propertyregulation@ealing.gov.uk](mailto:propertyregulation@ealing.gov.uk)  
 Tel 020 8825 6622.

Izabela Pitera has produced a report published separately.

Her team have been knocking on doors street by street to find information about properties that also need to be licensed to ensure:

- Health and safety of the tenants
- The properties are being adequately managed
- Helping to ensure the waste from the tenants is being properly stored and disposed of

So far they've found 700 and have now licensed 550 of these – please keep reporting any premises where you think there are lots of people living there – they will be investigated but if there is nothing found the first time it will be dropped unless further reports are received.

### **Southall Recreation Ground**

**19.** To note All Actioned

See note above

### **Traffic Issues around Balfour, Derley, Johnson, Norwood, Scotts, Spencer and Sussex Roads**

**20.** Feedback any comments to the All Open

See Southall Roads streets proposal

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	ward cllrs or Evelyn Gloyn <a href="mailto:gloyne@ealing.gov.uk">gloyne@ealing.gov.uk</a>			published separately
21.	To note	Officers	Actioned	<p>Residents do not feel that the proposal will solve the problem – already this year HGVs on Queens Road have damaged cars - 4 smashes already in this year – this needs to be feedback</p> <p>Residents on Queens Road also believe the HGVs are damaging their property</p>
22.	Response required	Officers	in progress	<p>Every Monday morning the waste and recycling vehicles are in Clifton Road and Talbot Road during school drop off time for Clifton School causing havoc. Can this be changed?</p> <p><b>Response</b> This is being looked into.</p>
23.	To note	All	Actioned	<p><b>The Green – the future</b></p> <p>In March this year the council decided to seek a development partner for land owned by the Council at the Green, including Featherstone Terrace Carpark and some adjacent land.</p> <p>The council has written to all parties that may be affected to advise them of this.</p> <p>The council is seeking a mixed use scheme with some active ground floor uses appropriate to the town centre and residential, with up to 100 public car parking spaces to be re-provided.</p> <p>The Council received several bids and hopes to have selected a ‘preferred partner’ by early 2018 with public consultation on the scheme to follow later in 2018.</p>
24.	To note	All	Actioned	<p>Item 5 Ward Projects</p> <ul style="list-style-type: none"> <li>- Ward funded projects in progress, see budget summary sheet</li> </ul> <p>Krishen Kanadia thanked the ward for their generous support for the Southall Light Trail – he’s been working with various residents groups, creating temporary art works which will be displayed 20 October. For more information <a href="http://www.dosomethinggood.org.uk/projects/southall-light-show">http://www.dosomethinggood.org.uk/projects/southall-light-show</a></p>

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25.	put your ideas on <a href="http://www.dosomethinggood.org.uk">www.dosomethinggood.org.uk</a> (contact Evelyn if you need help with this by Email <a href="mailto:gloyne@ealing.gov.uk">gloyne@ealing.gov.uk</a> Tel 020 8825 8021)	All	Open	Any other ideas for 2017/18?
26.	To check with town centre regen team if they are doing anything this year	EG	In progress	- Decent Christmas Lights (need to liaise with the town centre regen team)
27.	To check with officers if possible and if so what costs	EG	In progress	- Winter hanging baskets
28.	To possible and if so check with officers if what costs	EG	In progress	- Dog poo signage by park in Spencer Road, Dudley Road
29.	To liaise with Canal and River Trust	EG	In progress	- Canal towpath improvements
30.	To check with officers if possible and if so what costs	EG	In progress	- Pavement Scotts road – from Caxton Road and Brent Road - on opp side to industrial units  NB streets are inspected quarterly and if defects are found they will be repaired – if the hole is greater than 25mm. Otherwise they will monitor them.  You can also report defects on line: <a href="https://www.ealing.gov.uk/info/201152/roads_highways_and_pavements/848/highway_maintenance">https://www.ealing.gov.uk/info/201152/roads_highways_and_pavements/848/highway_maintenance</a>
31.	To check with parking services	EG	In progress	- Hammond Road/Norwood Road – rough land - cut back bushes in the car park
32.	To talk to the Gurdwara	CLlr Dhindsa	Open	- Ask the Gurdwara to paint their building next to Hammond Road
<b>Item 7. Public Forum</b>				
33.	To note	All	In progress	To report Fly Tipping <a href="http://www.ealing.gov.uk/info/201153/street_care_and_cleaning/197/fly-tipping/4">www.ealing.gov.uk/info/201153/street_care_and_cleaning/197/fly-tipping/4</a>  Download Ealing 24/7 app and report from your mobile phone  Tel 020 8825 8825
34.	To note	All	actioned	St Johns Old Church – redeveloping the land but stopped as part was unstable land, council had to find additional funds and suitable contractor to do this specialized



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				<p>works. Now in progress - reinforced concrete platform to be put in place, then slabs and trees can be planted, the bus stop will be moved – target now Feb 2018.</p> <p>Once done, St Johns can renovate the old church site – at present the church ceiling unsafe, but once down and made safe then it will be put back in use.</p> <p>To stop any ASB at the back - fenced off and closed at night.</p> <p>Graveyard – the gravestones will be moved to the sides, and then this will become a public park area.</p>
35.	To check planning permission	EG	actioned	<p>Near Balfour business centre - Containers now in their land in last three weeks – is this permitted?</p> <p><b>Response:</b> Officers unable to identify which business this relates to – please provide further detail</p>
36.	To note	All	actioned	<p>Also looking to impose 7.5 tonnes waiting restrictions (essential services and emergency services can be written into TMO)</p> <p>This is already in place, but does not help with the parking of vans as these will rarely be more than 3 Tonnes</p>
37.	To check planning permission	EG	Open	<p>If the units are for light industry this should surely not mean use of articulated lorries? They are too large to manoeuvre around these roads (Queens Road) where the houses were built 1903.</p>
38.	To note	All	Actioned	<p>What is happening about the CPZ for this area? Will it be in different languages, does it have to be online?</p> <p>There will be a consultation later this year (late autumn). It will be on line and designed to ensure that each household gets a chance to vote.</p>
39.	Feedback to highways	Highways	Actioned	<p>Trucks goes from Balfour Road/Sussex Road People parking on the road will continue to be an issue but Crossrail will hopefully reduce car use.</p>

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40.	More enforcement	Parking	Actioned	<p>Vans parking taking up 2 spaces – block drives, and park on edge, vision obscured.</p> <p>After 6pm is an issue for parking (CPZ times of operation decided by the consultation)</p> <p><b>Response</b> Please advise of the specific roads where this is occurring.</p> <p>To request the enforcement against vehicles parking in contravention please contact Parking Services on our automated telephone service 0208 825 6677 from Monday to Friday between 9am – 5pm and choose option one. By leaving a voicemail message with the location and vehicle description we are able to request a patrolling Civil Enforcement Officer attend the location to issue a Penalty Charge Notice. At all other times please call the afterhours team on 0208 825 5000.</p>
41.	To note	All	Actioned	<p>Is there an overnight ban on commercial vehicles in tonnages or seating?</p> <p>There is a Londonwide Lorry Control Scheme for lorries over 18 Tonnes, enforced by London Councils</p> <p><a href="http://www.londoncouncils.gov.uk/services/london-lorry-control/about-llcs">http://www.londoncouncils.gov.uk/services/london-lorry-control/about-llcs</a></p>
42.	Feedback to officers via ward clrs	Residents	In progress	<p>What can be done about lorries going down residential roads; can officers talk to businesses to get them to understand where the lorry goes and put up better signs to guide the lorries.</p> <p>Signage is not read by drivers</p> <p>See Southall Streets proposal</p>
43.	To check	Parking services	Actioned	<p>Is there any parking enforcement after 6pm, if not can this be done?</p> <p><b>Response</b> Our CEOs are deployed until 11pm. If we can identify a need to enforce at a certain area, we will look into this.</p>
44.	To check	Parking services	Actioned	<p>Why is Ealing so lenient on enforcement – it allows 3 mins observation time before ticket issued – compared to other boroughs (eg</p>

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Barnet)?

### Response

If an observation period of any duration is given for certain contraventions, this does not imply that a right to park exists, but is intended to allow a period during which any evidence can be seen of an exempt activity taking place.

45.	Feedback to officers via ward cllrs	Residents	open	There is a suggestion to reverse one way for Adelaide Road/Regina Road – to stop lorries getting stuck at bottom of Williams road
46.				<b>Item 8. Future Meeting Monday 19 March 2018 at 7pm in the Dominion Centre</b>

E Gloyn 16 October 2017