### Agenda Item: Actions of the last ward forum held on 27 September 2017

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<td>All</td>
<td>For information</td>
<td>Agreed as accurate.</td>
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### Agenda Item: Officer reports

#### Safer Neighbourhood Team (SNT) ward policing promises:
- Patrol Acton Town Centre to prevent anti-social behaviour (ASB)
- Increase neighbourhood watch volunteers
- Free home security checks particularly for vulnerable residents

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| For information | To report anti-social behaviour in the ward, contact: **South Acton SNT**
Tel: 020 8649 3574/ 07843 065907
Twitter: MPSSouthActon
Email: southacton.snt@met.police.uk |

**Ealing Safer Communities Team**

Perceval House, 14-16 Uxbridge Road, London W5 2HL
Tel: 020 8825 5994 (Duty Line: 9am-5pm, Mon-Fri)
Email: safercommunities@ealing.gov.uk

### Agenda Item: Volunteers for Community Road Watch

- Interested residents were asked to contact the SNT so they could be referred to the police traffic unit.

### Agenda Item: Female personal safety course

- An eight-week personal safety course for females aged 13 and above is to be held at Reynolds Sport Centre from 3 February 2018.

### Agenda Item: Problems in Mill Hill Road with school children

- The SCT are working with local schools and an affected premise to identify the children involved.

### Agenda Item: Ward Matters

#### Ark Soane Academy School presentation

- Ark Soane will be a secondary school with six forms of entry in each year and a 300 place sixth form
- The school's opening times will be 8am-4.30pm.
- Ark Schools involvement is separate from the building development
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<td>4.2)</td>
<td>There is information that Ark Schools cut out its school intake from social housing estates.</td>
<td>Ark Schools</td>
<td>For information</td>
<td>Until the school is full, intake is based on the radius distance from the school building and the former Acton Town Hall. This was decided through discussion with the Council to capture areas of need. There is no cut out of intake of children from housing estates.</td>
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<td>4.3)</td>
<td>Will the impact of school traffic be considered on local roads?</td>
<td>Ark Schools</td>
<td>For information</td>
<td>A traffic assessment will be carried out as part of the planning process.</td>
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<td>4.4)</td>
<td>Where will the school’s sports facilities be?</td>
<td>Ark Schools</td>
<td>For information</td>
<td>Students will have access to a sports hall, a multi-use games area, 5-a-side pitches and Gunnersbury Park.</td>
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| 4.5)        | **Street cleaning/ environment** | Street Services | For information | **Copies of the cleaning frequency for all streets within the ward were available to the meeting.**  
**The Council signed its current street cleaning contract in 2012.**  
**There is a rise in fly-tipping (dumped rubbish) all over the country. Professional fly-tippers are being targeted in the borough. Contractors have been tasked to enforce against people dumping waste and refuse.**  
**The Ealing 24/7 app was explained.** |
| 4.6)        | Packington Road is not included in the street cleaning list? | Street Services | Closed          | Packington Road is cleaned on the same day as the neighbouring road of Stanley Gardens.                                                      |
| 4.7)        | There is a lack of food waste being recycled from the new developments | Street Services | Closed          | Some properties have access to the communal food waste recycling service and there is a programme during 2018 to increase the number of properties with access to this service. |
| 4.8)        | Can additional waste containers be available when people move out of their homes as part of the South Acton estate regeneration? | Housing Regeneration | Closed          | Exiting residents are advised to leave items that they're not moving with, inside their old home and a professional clearance is organised.  
To discourage the dumping of old household items, existing residents are informed of the option to donate |
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<td></td>
<td>There has been lots of waste generated.</td>
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<td>items to the British Heart Foundation or Hounslow Trinity Future project. • Estate services and housing regeneration have been made aware of people coming from off the estate to dump rubbish, which is removed when reported.</td>
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<td>4.9)</td>
<td>More refuse bins and mouse traps may be needed in areas around Cheltenham Place.</td>
<td>Street Services</td>
<td>Closed</td>
<td>The meeting was requested to report any dumped rubbish to the council, <a href="#">online</a> or via the Ealing 24/7 app.</td>
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<td>4.10)</td>
<td>There is a poor level of street lighting in areas of South Acton Estate. A lot of street lighting is off, where it's needed most.</td>
<td>Highways</td>
<td>Closed</td>
<td>• Not all street lights in the estate are council-maintained. Identification can be found on the specific street lamp. • Problems with street lights on council-maintained roads and footpaths (public highway) can be reported to the council: <a href="#">online</a> or by telephone: 020 8825 6000.</td>
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| 4.11)       | **Update on Acton Gardens phases six and seven** | Acton Gardens   | For information | • Phase 6.1 at the junction of Bollo Bridge Road and Strafford Road. Will include: just under 150 new homes; a community centre; youth club; a neighbourhood office; dental surgery and a Sainsbury’s local supermarket is to be built. People will be able to move in from early 2019.  
• Phase 6.2. Work to demolish Charles Hocking House should commence in March/April.  
• Phase 7.1 at the junction of Avenue Road and Church Road – the red bricks area. Will include just under 250 new homes. Demolition work is complete and the foundations built. People will be able to move in from early 2019.  
• Further information on the development phases can be seen in the Acton Gardens office.                                                                                                                                 |
<p>| 4.12)       | There are issues with disabled residents and the room sizes of new homes. | Acton Gardens   | For information | The council has prioritised that 10 percent of new homes should be wheelchair accessible.                                                                                                                                                                                                                       |
| 4.13)       | South Acton Working Mens Club license issues. | L&amp;Q            | For information | London &amp; Quadrant Housing Trust (L&amp;Q) are talking with the Men's club.                                                                                                                                                                                                                                                                 |</p>
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| 4.14)      | Meath Court, Hope Gardens temporary accommodation development | Housing | For information | • Meath Court is a 60-apartment development created using offsite manufactured homes.  
• The development includes an onsite management office, communal facilities and will house young families and low-income individuals in need of immediate emergency accommodation  
• The idea is imported from Scandinavia and is a short-term solution to emergency accommodation. |
| 4.15)      | There are concerns about the developments management; fire safety and that new tenants have arrived to find there were no beds or curtains in their apartments. | Acton Gardens | Closed | • Neither L&Q or the council provide beds to assured or secure tenants.  
• New properties in the new development come with blinds.  
• All L&Q residents moving into South Acton new builds are informed of their accommodation arrangements at the start of their tenancy. |
| 4.16)      | Is there a live-in caretaker at Meath Court? | Housing | Closed | Meath Court does not have live-in personnel. However, a housing manager visits daily to deal with service user requirements. Residents are signposted to various other services that exist out-of-hours should the need arise. |
| 4.17)      | Mobikes - dockless bike hire scheme | Transport | For information | • Copies of a map showing the dockless locations of bikes in Acton was available to the meeting.  
• The Mobike scheme is to expand around the Borough.  
• Points are deducted by Mobike for poor usage or behaviour. If there are problems, then complaints can be made directly to Mobike. |
| 4.18)      | Do Mobikes have front and rear lights on their bikes? | Transport | Closed | Yes, both front and rear lights and the bikes conform to the required UK safety standards. |
| 5.         | Public Forum Healthwatch Ealing | Healthwatch Ealing | For information | • Healthwatch Ealing is a volunteer group that gathers information about local health services including GPs and care homes and acts as a consumer voice.  
• A new volunteer team started in June, last year.  
• Interested residents were asked to volunteer and get involved with Healthwatch Ealing. |
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<td>5.2)</td>
<td>How does Healthwatch Ealing work with the NHS?</td>
<td>Healthwatch Ealing</td>
<td>For information</td>
<td>• Each Healthwatch in the country has its own department. Healthwatch Ealing’s findings are incorporated in Ealing Clinical Commissioning Group’s service plans.</td>
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| 6.          | Ward forum budget | Councillors | Closed | The following proposals were recommended for budget spend:  
• Art for Change - Bollo Brook Youth Centre  
• Contribution to Hooks Boxing Club relocation  
• History of the Mill Hill Park Conservation Area booklet  
• Plaque for First World War artist, Margaret Dovaston. |
| 6.2)        | Additional proposals for budget spend. | Councillors | Open | The following proposals are still under consideration:  
• Place2Play in South Acton Recreation Grounds  
• Jet washing of public courtyards in South Acton. |
| 7.          | Dates of future meetings | All | For information | Dates to be set after local Council elections in May. |

The meeting closed at 8.55pm.