

Hanger Hill Ward Forum Action List – 4 July 2019

Thursday 4 July 2019 – 7.30pm at Church of Ascension, Beaufort Road, Ealing W5 3EB

Present: Chairman - Reverend Simon Reed (SR), Cllr Gregory Stafford (GS), Cllr Joy Morrissey (JM) and Cllr Nigel Sumner (NS)

Attendees: 40 residents attended the meeting

Kofi Nyamah – Community Management Co-ordinator, Ealing Council

Apologies: Hanger Hill Safer Neighbourhood Team and Carol Kilbey

Agenda item	Action/ Issue	Owner	Information
4.	Notes of the last ward forum held on 14 March 2019	All	Notes were agreed as accurate. Rosanna Fullerton was thanked for her notetaking.
5.	Matters arising from the notes: progress since the last meeting		
	Item 7a: Councillors Reports – bus route 224	NS	The section eight document is awaiting to be signed-off. The chair of West Twyford Residents' Association has been updated with the correspondence trail.
5.2)	Item 7a: Councillors Reports – bus route 112	NS	Ward councillors' share the concerns of Madeley Road residents regarding buses turning out of Madeley Road on to the A406 North Circular Road and from the A406 to Woodfield Gardens.
6.	Officer reports To report anti-social behaviour (ASB) in the ward, contact: Hanger Hill Safer Neighbourhood Team (SNT) Twitter: @MPSHangerHill Email: HangerHill.SNT@met.police.uk Ealing Safer Communities Team Perceval House, 14-16 Uxbridge Road, London W5 2HL Tel: 020 8825 5994 Email: safercommunities@ealing.gov.uk	SNT	Hanger Hill Safer Neighbourhood Team sent their apologies.

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6.2)	Anti-social behaviour in and around Fawanees Shisha Lounge	LBE Safer Communities Team	<ul style="list-style-type: none"> Residents living near the shisha lounge continue to be affected by anti-social behaviour (ASB) from patrons' cars and noise from the premise lasting until 5am, even though the lounge has a noise abatement order. Affected residents were asked to keep a diary of ASB incidents and to support the council's legal proceedings against the premise with their statements.
6.3)	<i>Legal high</i> gas cannisters discarded after event in Twyford Abbey	LBE Safer Communities Team	<ul style="list-style-type: none"> Following an event in the adjacent Twyford Abbey, complaints have been made to the council following the discovery of gas cannisters discarded onto the land of West Twyford Primary School. Residents were requested to forward any photographs of empty gas cannisters discarded around the site to ward councillors.
7.	Councillors' reports		
7.2)	Police Safer Neighbourhood Team	NS	<ul style="list-style-type: none"> Ward councillors' wrote a letter to the police Borough management concerning the lack of police officers in the ward. After meeting with the new police area inspector. Two new SNT officers are expected for Hanger Hill ward.
7.3)	Madeley Road roadwork update	LBE Highways	<ul style="list-style-type: none"> Madeley Road will be worked on in phases to carry out the works until September. There will be some night time closures near Haven Green during resurfacing. The council's works programme will incorporate a bus priority scheme funded by Transport for London (TfL). Bus route 112 will be in use in both directions. The council will be coordinating pending Thames Water works within the council roadwork scheme to minimise disruption. Low maintenance rain gardens using rockery beds are proposed to be introduced. The bus stops will have a bus stop flag only. The design is governed by TfL's guidance on accessible bus stops. There are no bus shelters proposed.

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			<ul style="list-style-type: none"> TfL's plans to reconfigure the A406 North Circular Road junction to allow buses to turn right into Madeley Road will start from September.
7.4)	Request for more 20mph repeater signage along Twyford Abbey Road	LBE Highways	Twyford Abbey Road is being used as a rat-run for high-powered cars towards Hanger Lane Gyratory. There are only three small 20mph repeater signs along the road. Can more, larger and illuminated signage be provided for this road?
7.5)	Community Roadwatch scheme to deter vehicle speeding	JM	<ul style="list-style-type: none"> The scheme continues in the ward to deter vehicle speeding. If a vehicle is captured speeding more than three times, then this is enforced with three points on the vehicle owner driving license. Twenty-two cars were captured speeding along Corringway. The roads with the highest capture rates are: Twyford Abbey Road, Brunswick and Lynwood roads. Residents was asked to contact members of their local residents' associations and neighbourhood watches to encourage more volunteers to participate in community roadwatch.
7.6)	School parking concession	GS	The council has removed the school parking concession in controlled parking zones (CPZ), that has previously allowed parents a 10-minute grace period in resident parking bays.
8.	Public Forum Lack of licensing control by the council	LBE Regulatory Services	Residents are concerned that premise owners should be held to account to manage noise from their premises.
8.2)	Measures to relieve traffic volume in Connell Crescent	LBE Highways	Ward councillors asked for local consent to provided before they proceed to investigate. Concerns were asked to be raised via Hanger Hill East Residents' Association (HHERA).
8.3)	Poor service from council's waste collection contractor	LBE Street Services	<p>There is soon to be a change of contractor for waste collections. Reports for missed collections can be made via the following reporting channels:</p> <ul style="list-style-type: none"> The council's website page – report missed collections. The council's free app, Love Clean Streets can be downloaded from your smartphone's app store.

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8.4)	Suspected illegal outhouse in Priory Gardens	LBE Regulatory Services	<p>Reports for illegal outhouses can be made via the following reporting channels:</p> <ul style="list-style-type: none"> - The council's website page – report an illegal outhouse - Email: outhouses@ealing.gov.uk. <p>Your details will be kept completely confidential.</p>
8.5)	CCTV monitoring crime in Haymills estate	LBE Street Services	The police area inspector has explained there is a change of policing approach to burglary, which should lead to a decline in reported incidents. Private and domestic CCTV camera footage in the Haymills estate can be used by the police to investigate incidents.
8.6)	CPZ requested for West Twyford area	LBE Parking Services	<ul style="list-style-type: none"> • Vehicles are being parked in roads for several days and this has led to parking pressure in the area. • There are reports of waste collection and emergency vehicles unable to access roads due to poorly parked vehicles. Parking tickets have been issued for cars parked on pavements. • Ward councillors stated if residents were in favour of a proposed CPZ then they would support the request.
8.7)	Reports of private firms issuing fixed penalty notices in West Twyford area	Ward councillors'	To be investigated.
8.8)	Height of grass cutting along Twyford Abbey Road	LBE Parks	The height of the grass along the verges is at waist height with a big difference compared to the grass verge maintained by LB of Brent. Can the frequency schedule be provided by Ealing officers of when it is to be cut?
8.9)	Poor street condition of Clovelly Crescent	LBE Street Services	Ward councillors' have requested a deep cleanse for the street. The street condition has not been helped by an overgrown tree in the street.
8.10)	Traffic calming in Hillcrest Road	LBE Highways	The meeting discussed problems of volume, noise and vehicle speeds in Hillcrest Road and other roads leading off the major A40 Western Avenue and A406 North Circular Roads.
8.11)	Rumour of all-day CPZ restrictions	LBE Parking Services	The council is planning to review all CPZs within the Borough.

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8.12)	Traveller encampment in West Twyford	LBE Regulatory	<ul style="list-style-type: none"> • Affected residents in West Twyford had to work through the two local authorities of Ealing and Brent before the travellers were moved. However, the travellers returned 10 days later. • Residents set-up a meeting with the landowners, Diageo. Bollards were then installed to deter further encampments.
8.13)	Consultation on Heathrow Airport Expansion	Ward councillors'	The meeting was informed that this consultation was running until 13 th September.
9.	Ward forum budget	Ward councillors	<ul style="list-style-type: none"> • Councillors' are meeting with residents regarding the locations of new heritage nameplates. • The meeting was informed the ward budget was fully spent.
10.	Dates of future meetings	All	Monday 4 November at the Brentham Club, Meadvale Road.
			The meeting closed at 9.30pm.