

Neighbourhood Governance

Notes of Ealing Broadway Ward Forum Meeting

Thursday 21 July 2016 – 7.45pm at Council Chambers, Ealing Town Hall W5 2BY

Present: Cllr Seema Kumar (Chair), Cllr Alexander Stafford and Cllr Anthony Young

Attendees: 37 residents attended the meeting

Kofi Nyamah – Community Management Co-ordinator, Ealing Council

Earl McKenzie - Assistant Director of Street Services, Ealing Council

Sergeant Robin Dodd - Ealing Broadway Safer Neighbourhood Team

No.	Note	Action Point/Information
1.	Welcome and introductions	
1.1)	Cllr Seema Kumar welcomed residents to the meeting and introduced fellow councillors: Alexander Stafford and Anthony Young and the attending officers.	
2.	Local policing update from the Safer Neighbourhoods Team	
2.1)	<p>Sergeant Robin Dodd provided a report:</p> <ul style="list-style-type: none"> - The current ward policing priorities are: burglary, theft from motor vehicles and drugs. - The ward's policing promises are: theft from person (in the town centre), begging and homelessness and street drinking. - Street drinking has increased during the warmer weather, particularly in The Avenue, Haven Green and the area around the NatWest Bank in the town centre. A premise near the bank is being dealt with by licensing officers. - The increase with begging and rough sleepers in Ealing is due to people being dispersed from Westminster. - The increase in incidents of drug abuse is possibly linked to donations made by the public to beggars and rough sleepers. - New legislation against a range of anti-social behaviour is being used by the police to tackle public begging. This involves impact statements provided by residents', businesses and councillors'. 	<p>2.1) Ealing Broadway Safer Neighbourhoods Team Ealing Police Station, 67-69 Uxbridge Road, Ealing W5 5SJ Tel: (020) 8649 3573 and 078 4306 5906 Email: EalingBroadway.snt@met.police.uk Non-emergency telephone number: 101</p>

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	<ul style="list-style-type: none"> - More than 20 warning notices have been issued by the police in the last three weeks leading to fewer people begging. - Shortage of staff in police response teams has limited police work regarding dealing with theft from persons – dipping and pickpocketing. However, there are plain clothes police operations being carried out. - Vehicle crime has increased, with gangs targeting high-value vehicles in the ward, resulting in a spike in the crime statistics. - Residential burglary incident statistics remain the same since January. 	
2.2)	<p>Comments/ questions</p> <p>Can police keep an eye on the people that regularly gather in Springbridge Car Park? Empty canisters of nitrous oxide are being thrown into gardens of adjacent properties.</p> <ul style="list-style-type: none"> - The council gave planning consent for the car park with the condition that the car park lights would be switched off when it closed at night. 	<p>2.2) Sgt Dodd – both the SNT and police teams patrol the car park. Penalty notices and arrests have been made.</p> <ul style="list-style-type: none"> - A meeting has taken place with Ealing Council’s parking services about this car park. The issue will be raised again with them.
2.3)	<p>Thanks to the police officers who caught the thief who stole my cycle near Ealing Broadway Station. Can the station or police officers educate and advise cyclists about the right security locks for their cycles? My cycle lock was not strong enough.</p>	<p>2.3) Sgt Dodd – the council has officers who regularly educate cyclists on cycle crime prevention. The police do monitor the cycle hub and recently charged a suspected thief.</p>
2.4)	<p>Issue with street beggars have been raised with the council before, however, what about street musicians? The police tend to walk past these people?</p>	<p>2.4) Sgt Dodd – there have been some complaints made locally about the musicians. But this is for the council to decide whether to enforce against.</p> <ul style="list-style-type: none"> - Earl Mckenzie (EMc) – the council is working with Ealing Business Improvement District (BID) about legitimising quality musicians around the shopping centre.
2.5)	<p>The mayor of London recently announced an increase to the number of police officers in London’s safer neighbourhoods teams, what is the situation?</p>	<p>2.5) Sgt Dodd – the Metropolitan Police commissioner is in negotiations with the mayor’s office. But, the situation is still to be clarified.</p>
2.6)	<p>There is noise and nuisance regularly occurring in Broughton Road, with many pubs in the near vicinity. The police have been called many times.</p>	<p>2.6) Sgt Dodd – the police are aware of this area. Physical barriers have been introduced.</p>
2.7)	<p>Cllr Stafford – has there been an increase in incidents of racial abuse in West Ealing?</p>	<p>2.7) Sgt Dodd – there has not been an increase in racially aggravated abuse, but anti-Semitic abuse reports have increased due to one suspect. It is a case of catching</p>

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2.8)	Is there a heightened sense of vigilance concerning the anniversary of the riots? Are there any likely risks for police resources with the forthcoming introduction of the 24-hour tube service?	<p>this suspect.</p> <p>2.8) Sgt Dodd – there are no issues regarding the anniversary of the riots.</p> <p>- Regarding the 24-hour tube service, I cannot currently say how this will be monitored.</p>
3.1)	<p>3. Commercial waste collection</p> <p>Earl Mckenzie spoke on the issue of commercial waste collection in the town centre.</p> <ul style="list-style-type: none"> - All Ealing businesses are required to make arrangements for their waste collection. They are not obliged to use the council's waste contractor. - Along The Broadway there are different coloured sacks used to signify commercial waste. - Council enforcement officers have monitored and controlled problems with commercial waste around Ealing Broadway Station. More than 22 fixed penalty notices for illegal disposal and 46 warning letters have been issued to offenders. Halfords is one business that received a penalty notice. - Ealing Broadway is the most compliant ward for commercial waste agreements. - If street detritus is not picked up as quickly as it should, then these specific locations can be added to the council's contract management list for improvements. - Time banding for waste disposal collections during one hour in the mornings or evenings, for example, is something that is being investigated for operation later this year. <p>Comments/ questions</p> <p>3.2) Cllr Young – between 6-8pm is the present time for commercial waste collections. However, they tend to miss out sacks as they collect too quickly.</p> <ul style="list-style-type: none"> - There is a build-up of waste sacks by the Pret-A-Manger, which is an eye-sore. 	<p>3.1)</p> <p>3.2) EMc – current time processes need to be re-started. Collections by the council contractors also need to adhere and fall in line.</p>

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<p>3.3)</p> <p>3.4)</p> <p>3.5)</p>	<p>Prioritisation is needed. Ward councillors' and Streetwatchers put in a lot of work with officers about two years ago to tackle commercial waste problems. This led to good work being done.</p> <ul style="list-style-type: none"> - The previous council contractor had a loop collection arrangement, which led to continuous collections. This needs to be re-established. - Once per day collection is not enough and leads to accumulation of waste sacks. <p>Can the council talk with Transport for London regarding the collections of litter bins by the Station? Also, street sweepers have not been seen in Gordon Road or The Avenue?</p> <p>There is lot of waste to the rear of the Drayton's in The Avenue, with waste sacks being put out after 6pm. Is this then a council problem not the businesses?</p>	<p>3.3) EMc – our new contractors have been taken to task regarding their performance, as it was noticed that something has changed.</p> <ul style="list-style-type: none"> - Northfields Avenue collections have always been one per day and the Town Centre is twice per day, not on a loop, but morning and evening sweeps. <p>3.4) EMc – litter bin collections is the responsibility of the council. Every street should be inspected weekly. If the street needs to be cleansed is another matter.</p> <p>3.5) EMc – the council has contacted the landowner in The Avenue about this issue. The landowner has responsibility regarding their land. If the area is not cleared then the council will action any required clearance and recharge the landowner.</p>
<p>4.</p> <p>4.1)</p>	<p>Ward Budget</p> <p>Cllr Kumar reported on the ward forum projects, completed, since the previous meeting and those still in progress:</p> <ul style="list-style-type: none"> - The white line replacement scheme for Gordon Road is scheduled to be completed in August. 	<p>4.1) Phase 2 of the heritage street sign renewal was completed in June.</p> <ul style="list-style-type: none"> • Improved drainage in Oxford Road was completed in June, with additional work provided to cover 54-62 Oxford Road. • The dropped kerb for Heronsforde Road was completed on 7 July. • Improvements to Haven Green. The heritage style railings were installed in June. A noticeable improvement to foliage areas under trees is likely to occur in the second year of the planting work for bedding, bulbs and perennials. • Removal of parking bays at Tortoise Green and new signs and bollards were completed in April. • The raised crossing in Carlton Road was completed in April.

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4.2)	<p>Cllr Young asked the meeting to review three proposed options following a traffic management study for Mountfield Road.</p> <ul style="list-style-type: none"> - The three options, which all require reversing the road's current one-way system and include traffic calming, cycle contraflows and junction amendments. • Option 1 – this would not require any changes to the road's current parking provision • Option 2 – would see parking bays moved from their current positions to the opposite (east) side of the road • Option 3 – parking bays would be moved to alternate positions on the southern and northern sections of the road. <p>Comments/ questions</p>	<p>4.2) Copies of the three design options for Mountfield Road traffic management study were available to the meeting.</p> <ul style="list-style-type: none"> - Cllr Young - the study recommended option 3, with alternate parking bay positions in Mountfield Road. The preferred option would normally go out for public consultation.
4.3)	<p>There is a nonsensical connection regarding the contraflow cycle route with the cycle route that was called in by the secretary of state.</p> <ul style="list-style-type: none"> - The options put forward by this study offers very little benefit to cyclists or pedestrians. - The proposed new school will also add to future traffic in this area. 	4.3)
4.4)	<p>The original objective was to help pedestrians as Mountfield Road is a difficult route for people walking or for those with pushchairs going to and from the town centre and the station.</p> <ul style="list-style-type: none"> - This scheme should be to widen the footway, so pedestrians do not have to step out on to the road. There have been issues with vehicle wing mirrors hitting pedestrians. 	4.4)
4.5)	<p>There is no mention in the study about widening Mountfield Road's footway.</p>	4.5)
4.6)	<p>The layout of option 2 would reduce traffic flow.</p>	4.6)
4.7)	<p>The details need to be clarified, particularly the sub-options for the cycle contraflows northwards.</p>	4.7)
4.8)	<p>With option 2, the position of the footway remains. The entire length of the footway should be smoothed out. These options change little for pedestrians.</p>	4.8)
4.9)	<p>There was a general discussion on levelling the height of the road to that of front gardens of properties in the road.</p>	4.9)

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<p>4.10)</p> <p>4.11)</p> <p>4.12)</p> <p>4.13)</p> <p>4.14)</p>	<p>New budget proposals</p> <p>Cllr Kumar commented on some of the new budget proposal already received and invited the meeting for further spending proposals for the ward's budget.</p> <p>Gillian Spragg asked the forum to support the Truth and Reconciliation exhibition in Ealing Central Library, which launched in April and continues at various venues until January 2017.</p> <ul style="list-style-type: none"> - The ward's funds would be used to support the project's Arts Awards to inspire young people in a range of arts activities. <p>It is unclear how this project will work in Central Ealing Library?</p> <p>Cllr Kumar – a request has been made by Janusz Zajaczkowski from Central Ealing Residents Association to fund a new phase of heritage nameplates in central Ealing. Officers have already assessed the list provided of 60 potential locations.</p> <p>Cllr Young – The Citizens Trust raised issue with driver visibility and pedestrian safety in Craven Road at its junction with St Leonard's Road. The site has been visited to look at vehicle parking and safety hazards around the junction.</p> <ul style="list-style-type: none"> - Officers have provided two possible options for consideration: a kerb buildout or the removal of existing car parking bays. 	<p>4.10) The forum recommended the following proposals for the budget:</p> <ul style="list-style-type: none"> • A contribution to Borough of Ealing Art Trail (B.E.A.T) • Central Ealing heritage nameplates 2016-17 - Phase 3. <p>4.11) In a show of hands, the meeting did not agree to recommend ward funds to this project.</p> <p>4.12) Gillian Spragg – the library will be available until the end of the year.</p> <p>4.13) Kofi Nyamah – some of the proposed lampposts locations are unable to support cast iron nameplates, so modern style nameplate would instead have to be installed.</p> <p>4.14)</p>
<p>5.</p> <p>5.1)</p>	<p>Update on Haven Green</p> <p>Greg Phelan, chair of Friends of Haven Green provided an update:</p> <ul style="list-style-type: none"> - The Friends of Haven Green have taken the council to court. - The two barristers for both sides are in talks. - The council have applied to deregister the lozenge and install a cycle hub on common land. Ignoring the last planning inspector's decision. - If it is decided that the council have illegally built the cycle hub, then it may need to removed. 	<p>5.1)</p>

No.	Note	Action Point/Information
6.	<p data-bbox="226 121 434 148">Public Forum</p> <p data-bbox="129 193 770 220">6.1) 2016-17 carriageway renewal works</p> <p data-bbox="129 496 1077 523">6.2) Longfield Avenue / Uxbridge Road banned vehicle turns</p> <p data-bbox="129 679 1039 707">6.3) How much money has been involved with this restriction?</p> <p data-bbox="129 719 1200 778">6.4) The ban was initially a six-month temporary ban. Will it now be made permanent?</p> <p data-bbox="129 791 1200 930">6.5) The state of Castlebar Road footway Work on up to five properties has affected the footway which has been damaged. Can the council force those that caused the damage to repave the footway with paving slabs and not tarmac?</p> <p data-bbox="129 943 1167 1150">6.6) No audible sound beeps from a traffic signal outside NatWest Bank, Uxbridge Road Fahti Messaoudi – as a partially blind man I have issues that there are no audible sound beeps from the traffic signal crossing on Uxbridge Road at its junction with Drayton Green Road and Northfield Avenue.</p> <p data-bbox="129 1270 1178 1449">6.7) Ealing Town Hall as a community asset The council's Cabinet has agreed to hand over the Town Hall to property developers. - The council opposition party has <i>called-in</i> this decision. - More than 2,500 events take place in the Town Hall and is much</p>	<p data-bbox="1234 193 2101 488">6.1) Cllr Kumar - the following roads and footway will be renewed as part of the council's 2016-17 road and footway infrastructure improvement programme:</p> <ul data-bbox="1279 309 2101 488" style="list-style-type: none"> • Craven Avenue to Craven Road. • Craven Road between The Broadway and Craven Avenue. • The footway along Marchwood Crescent from Blakesley Avenue to Eaton Rise. <p data-bbox="1234 496 2101 671">6.2) Cllr Kumar – the warning notice period ran from 18 April to 3 July. A total of 3,555 contraventions were captured and this was also the number of warning letters posted. Enforcement action commenced from 4 July and a total of 378 PCNs were produced up to 13 July.</p> <p data-bbox="1234 679 1962 707">6.3) Cllr Kumar to ask this question at Full Council.</p> <p data-bbox="1234 719 2107 778">6.4) Cllr Young – a consultation may need to take place if the ban is to be made permanent.</p> <p data-bbox="1234 791 1279 818">6.5)</p> <p data-bbox="1234 943 2085 1262">6.6) Cllr Kumar – there are a total of five light controlled crossings in close proximity, which are controlled by Transport for London (TfL). TfL say that none of these crossings have audible beeps because they are at a junction. The reason why pedestrian crossings in close proximity to other crossings do not have audibles is because blind and visually impaired pedestrians could be confused as to which crossing is beeping and mistakenly cross the street thinking it is safe.</p> <p data-bbox="1234 1270 2063 1297">6.7) A paper list was provided to residents' in the meeting.</p>

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6.8)	<p>used by the community.</p> <ul style="list-style-type: none"> - If people are interested in finding out more on this issue, please list your name on the provided form. <p>Environmental wardens</p> <p>The introduction of the wardens in the town centre is welcomed. What is their remit and how do they operate? Can they be invited to the next ward forum?</p>	6.8)
6.9)	<p>Shop fronts in The Avenue</p> <p>Who give permission for shop fronts to be changed in their use to offices? What is the difference in designation?</p>	6.9)
7.	<p>Date of next meeting</p> <p>7.1) The date of the next ward forum meeting was announced as Wednesday 8 February 2017 at Elizabeth Cantell Room, Town Hall.</p> <p>7.2) Will there not be a ward forum meeting sooner, as this leaves a huge gap in between meetings?</p>	<p>7.1)</p> <p>7.2) Kofi Nyamah – due to council budget cuts, the team that co-ordinate ward forum meetings, were reduced down in numbers from four officers to three. This change also resulted in reducing the number of ward meetings each officer supports down from three per year to two.</p> <ul style="list-style-type: none"> - Cllr Stafford – residents’ are able to raise issues with their ward councillors’ at councillor surgeries. - In a show of hands, the majority of the meeting agreed with having an additional ward forum meeting. The date of this meeting is to be circulated when finalised. - The meeting closed at 9.35pm. - Update: the next ward forum is to be held from 7.30pm-9.30pm, Wednesday 30 November 2016 in the Council Chamber, Ealing Town Hall, Uxbridge Road, New Broadway, Ealing W5 2BY.