



Report to Scrutiny

Item Number: 5

Contains Confidential or Exempt Information

No

Subject of Report:	Modern Council
Meeting:	Scrutiny Review Panel 3, Thursday 22 February 2018
Service Report Author:	Jackie Pinney, Policy Officer pinneyj@ealing.gov.uk Tel: 0208 825 8282
Scrutiny Officer:	Harjeet Bains, Scrutiny Review Officer, Email: bainsh@ealing.gov.uk , Tel: 0208 825 7120
Cabinet Responsibility:	Cllr Julian Bell, Leader
Director Responsibility:	Kieran Read – Director of Strategy and Engagement readk@ealing.gov.uk Tel: 0208 825 6395
Brief:	To consider how the Council would achieve continuous service improvement, staff development and organisational efficiencies from the Modern Council programme.
Recommendations:	The Panel is recommended to: <ul style="list-style-type: none">- consider and comment on the developments in the Council's Modern Council Programme within Future Ealing; and- make suggestions for further improvements accordingly.

1. Modern Council

- 1.1 At the meeting in November it was agreed that Panel would next consider how the Council would achieve continuous service improvement, staff development and organisational efficiencies under the Modern Council programme which co-ordinates cross cutting elements of Future Ealing. This would also include consideration of the outcomes and recommendations of the recent peer review.

The Leader, Chief Executive, Director of Human Resources and Director of Strategy & Engagement will attend the Panel meeting and give a presentation that will cover the key themes including:

- Strategic context for Future Ealing
- Capacity to deliver transformation
- Organisational development
- Staff feedback
- Managing change
- Continuous improvement and efficiency programme

Information about the outcomes of the recent peer review are included in the background papers below.

- 1.2 Panel members requested information about the service delivery models for the key council services. This information will be circulated separately

2. Legal Implications

There are no legal implications directly arising from this report.

3. Financial Implications

There are no financial implications directly arising from this report.

4. Other Implications

There are no other implications

5. Background Papers

LGA Peer Challenge

[Outcome of LGA Peer Challenge Review](#) Cabinet - 17 October 2017

[LGA Follow-up letter](#) Cabinet - 17 October 2017

LSP Annual report

[Annual Progress Report from the LSP Executive Board](#) O&S - 7 December 2017

[Ealing LSP Annual Report 2016/17](#) O&S - 7 December 2017

[Minutes of the OSC meeting](#) - 7 December 2017

Consultation

Name of Consultee	Department	Date Sent to Consultee	Date Response Received from Consultee	Comments Appear in Report Para:
Internal				
Kieran Read, Director	Strategy and Engagement	07.02.18		Throughout
External				
None				

Report History

Decision Type: For Scrutiny Panel		No	
Authorised by Cabinet Member:	Date Report Drafted:	Report Deadline:	Date Report Sent:
Cllr Julian Bell	9 th February 2018	12 th February 2018	
Report No.:	Report Author and Contact for Queries:		
	Jackie Pinney Policy Officer Email: pinneyj@ealing.gov.uk Tel: 0208 825 8282		