

Ealing Women's Wellness Zone

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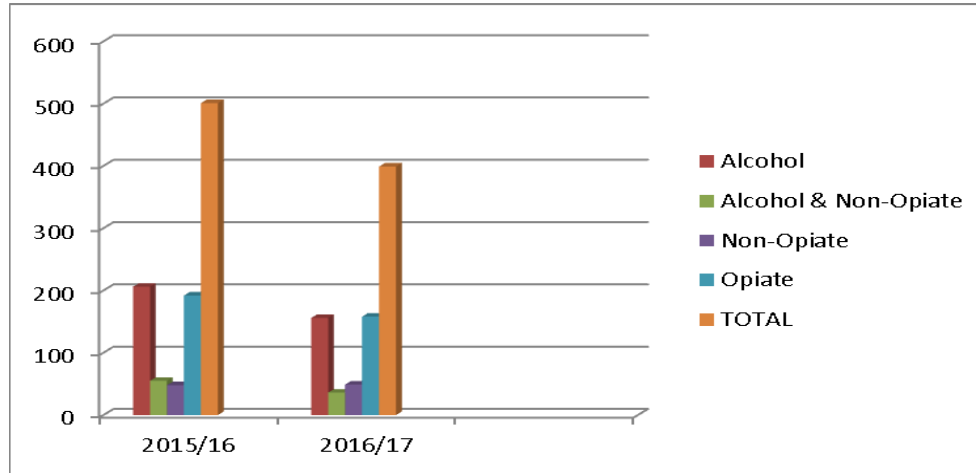
CHILDREN'S & ADULTS' SERVICES

Presentation Content:

- Rationale for the service
- Women's Centre Models in London
- Mayor's Office of Police & Crime (MOPAC) funded service
- Women's Wellness Zone's outcome framework
- Governance
- Partnerships
- Operational progress
- Future ambition
- Questions

Rationale

- The majority of all drug users in treatment are men with a fairly consistent 80:20% split over the last 3 years & a reduction in the number of women accessing treatment : 501 in 15/16 & 399 in 16/17



- Sex workers accessing RISE are predominantly only engaging with outreach provision and not structured treatment
- Women with multiple needs make up a substantial number of the Multi-Agency Risk Assessment Conference (MARAC) caseload: the so-called 'toxic trio' of mental health, substance misuse & domestic abuse.

Women's Centre models in London

1. Beth Centre, Lambeth

a safe confidential space providing expert support for women at risk of, or affected by the criminal justice system living in Lambeth

2. Sutton Women's Hub

a safe women-only space to create new trauma informed way of working with female offenders, providing an alternative to serve their sentence in the community

3. Gaia Centre, Lambeth

confidential space for women & girls over 13; men aged 16 or older; and transgender Lambeth residents who have experienced or are at risk of gender-based violence. Similar to Hounslow's VAWG one stop shop model although their service is only available one day each week.

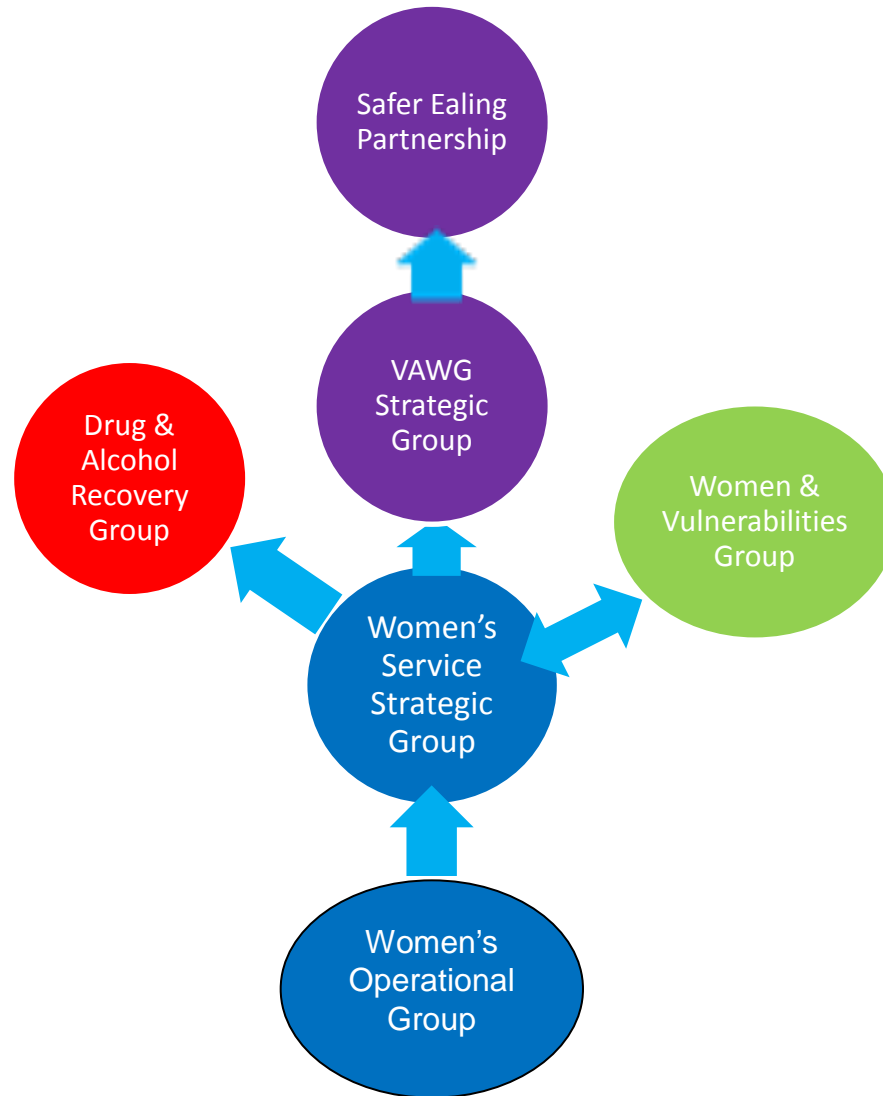
MOPAC service outline for Ealing

- Referral Criteria. 3 out of 5 of the following needs: substance misuse; mental health; domestic violence; criminal justice involvement; & sex working. Women do not have to be in crisis and it is not time limited.
- Women only space: drop in Monday to Friday delivering structured group work, & 1:1 support
- Core team of 4 staff: 2 substance misuse/sex work/offender specialists (CGL); 1 Independent Domestic Violence Advisor IDVA (Hestia); & 1 mental health worker (CAPE).
- In-reach sessions from other agencies.
- Proactive integrated case management including psycho-social interventions focusing on relationships and attitudes
- Assertive outreach to sex workers on the street & in brothels
- Peer mentoring, user involvement & volunteer scheme
- Access to local parenting programmes & childcare provision
- Health & wellbeing support including access to health trainers, smoking cessation, sexual health, & GP registration
- Access to local Education, Training & Employment (ETE) scheme

Commissioned Service Outcomes

1. Increase by 10% the number of women in structured treatment from 2016/17 baseline of 399. This will help to address the lack of women currently in Ealing's treatment system with an 80:20 male to female ratio.
2. To increase the number of street based sex workers moving from engagement with the service to accessing structured treatment. 1st year will be the baseline year.
3. To achieve positive treatment outcomes for 30% of women in contact with the one stop shop. The service cohort will be the most complex women with multiple issues. RISE is currently achieving 20% successful completions with all women in treatment for 2016/17.
4. To reduce the number of repeat MARAC presentations for women in contact with the women's one stop shop measured by the number of MARAC presentations over the previous 12 months for each woman.
5. 60% of women in contact with the project report a decrease in risk of harm. Measured through Safer Lives assessment tool at beginning and end of engagement, client feedback mechanisms including group meetings, complaints, and satisfaction surveys.
6. To achieve positive change across at least 3 domains of the service outcome tool for 80% of women engaged with the service for over 6 months.
7. 80% of women accessing the one stop shop will engage with health services.
8. To pursue enforcement activity against 25% of Ealing resident male perpetrators to provide women with time and space to focus on their health, wellbeing, & support needs.

Governance



Partnership Working

- Minerva working with female offenders funded by MOPAC & the CRC (Probation)
- EACH's Jasmine Project: counselling and support groups for women to help build confidence and wellbeing
- CAPE & ECIL employment project: dedicated work coach time for WWZ
- Women & Girls Network Rape Crisis Centre, including the Indigo Project Sexual health services
- RISE drug and alcohol treatment system's clinical services
- Southall Black Sisters: BAME, NRPF expertise, legal and immigration work
- St Mungo's: homeless complex need women
- Mental Health Primary Care Service
- Ealing Hospital A & E
- Crisis Resolution Home Treatment Team
- Solace
- Supported Housing projects & Eastern European Refugee Service
- DVIP & Cranstoun's Men & Masculinities Programme
- Police & Safer Communities

Women's Wellness Zone (WWZ): progress report

- Agreed service name and signing off logo, marketing materials, & organising partnership visits to develop joint working & raise awareness of the service.
- Premises eventually found on Southall Broadway after a frantic search across the borough. Links with sexual health clinic; RISE's Saluja Clinic Southall Hub; & Primary Care
- Recruitment: Cgl team leader recruited & started; Cgl case worker started October 16th; CAPE worker started November 1st; & Hestia's 2nd round of IDVA interviews in early November.
- Contract due to be finalised & lease agreement signed.
- Service referral and consent forms being fine-tuned
- Cgl's CRiiS system will host the WWZ's case management recording tool which will store service user data.
- Data collation agreement being finalised with the Safer Ealing Partnership analyst team.

Women's Wellness Zone (WWZ): future ambition

- Identify sustainable funding beyond the 4 years of MOPAC funding ending in March 2021
- Explore additional grant funding sources to expand the service and address potential gaps/needs identified once the service is more established
- Consider moving the service if more suitable premises become available and tie-in with lease breaks and future funding commitments
- Explore other shared premises options with partners requiring women only space
- Establish a network of spokes and satellites for the service across Ealing. These currently include CAPE's building in Acton, & evening use of RISE's two treatment hubs in West Ealing & Southall.

QUESTIONS?

