

Neighbourhood Governance

Notes of Walpole Ward Forum held at Room EALA021-23, Ealing & West London College, The Green, Ealing W5 5EW

Monday 8th February 2016 7pm-9pm

Present: Councillor Binda Rai, Councillor Paul Conlan (Chair) and Councillor Gareth Shaw

Attendees: 20 residents attended the meeting

Officers present: Tan Afzal, neighbourhood Governance Coordinator (LBE), Darren Henaghan, Director of Environment (LBE), David Goodship, Waste Minimisation & Recycling (LBE), Lemuel Dickie-Johnson, Economic Regeneration (LBE), Tony Miller, Central Ealing Neighbourhood Forum and David Highton, West Ealing Neighbours

No.	Note	Question /Action Point
1.	Welcome and Introductions	
	Cllr Conlan opened the meeting, welcoming all those attending and introducing his fellow councillors and the neighbourhood governance coordinator.	Documents featured in the meeting <ul style="list-style-type: none">• Agenda• Budget proposed projects sheet• Proposals for St James Avenue• Designs for the access and egress route at rear of West Ealing library
2	Changes to the Refuse Collection	
	David Goodship presented on the changes to the boroughs refuse collection intended to take place as of this summer: <ul style="list-style-type: none">➤ Refuse collection has evolved over time, as a youngster I recall going to the recycling banks with my father and today we have a black sack collection.➤ The current system has to change as it will not allow for recycling levels to increase, it is at the optimum level, yet we have to improve to reach the target of 50% by 2018. The green box limits recycling, whereas the bin system makes it easier for people	

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	<p>to recycle which is why they recycle more waste. It is also easier to collect, whereas the kerbside collection is much slower and more expensive.</p> <ul style="list-style-type: none"> ➤ The facility at which the mixed recycling goes to is very sophisticated, services include laser optix sorting and products are cleaned which all allows for a higher amount of waste to be recycled. ➤ A property survey is currently being carried out to determine what sort of receptacle is best for you based on the type of home you live in and accessibility. Each property will receive a letter about the proposed changes. This will give you the opportunity to feedback to us with regards to your preference as to size of containers. The bin colours will be black for refuse and blue for recyclable waste, which is consistent with the rest of West London. <p>Darren Henaghan continued to provide additional information about the changes to the refuse collection service:</p> <ul style="list-style-type: none"> ➤ There will be weekly food waste collection ➤ Recycling and residual waste will be collected on alternate weeks ➤ We aim to provide all residents support, a process that will start to take shape soon, with residents advised about the pending changes and asked to provide their feedback. 	<p>Gordon: I am not enthusiastic about having wheelie bins at Seaford Road, as much as I would like you to encourage more people to recycle I don't want to have large bins</p> <p>DH: The service we are adopting has been introduced throughout the UK and much of London. Current service is good it means 45% of waste is recycled but we need to do a lot better. Evidence shows there is a much better chance of recycling rates going up if we switch to bins. If all recyclables go into one bin, it takes the work out of recycling and encourages more people to take this route. It may not have a positive impact on the street scene but we are doing a lot of work around suitability. We will advise you as to what we think can happen but we also encourage you to discuss your views and come to a workable</p>

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		<p>conclusion.</p> <p>Arthur Breen: I spend a lot of my time working to retain items of heritage value in this borough, whether its lighting or the character of this ward.</p> <p>Why cant you produce smaller bins for this borough?</p> <p>DH: there are several sizes of bins, you don't have to take the largest one and you can also share bins with your neighbours.</p> <p>AB: I would like to see the evidence and research behind your decision to go with bins.</p> <p>DH: Terms of evidence have been quoted in the Cabinet report based on a body of evidence. Government provided a blueprint for what recycling and waste collection should look like.</p> <p>AB: If it costs £120 per tonne for waste to go to landfill, why is it that you have never recycled old kerbstones?</p> <p>DH: I am assuming we do recycle the kerbstone, as they are normally ground up and used as aggregate. Just as demolition spoil is crushed up and re-used so are kerbstones. Glass is crushed and used in tarmac, creating a better quality of tarmac that has flickers of light to it.</p> <p>AB: Kerbstones can be reused in many locations throughout the borough, I was informed they would be reused to date I am unaware of how they were reused. I have been told that foxes can push over the food bins and get access to the food.</p> <p>DH: I have not heard this before, I would be happy to see some proof. Foxes can get into things, containerising the waste reduces the possibility. Foxes also like gardens that are not well maintained, urban foxes are known to open bags.</p> <p>Some boroughs have a receptacle for mixed compost and food waste, since the arrival of BSE a pasteurisation process is required, which would make this process difficult and costly to adopt.</p> <p>AB: The new service will not work unless education is parallel to it.</p>

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		<p>DH: Ealing has been delivering education about waste and recycling in a consistent fashion for quite some years, it has the most comprehensive campaign which has been recognised nationally. The Christmas tree made out of bottles won the Municipal Journal Award last year.</p> <p>Julie Carney: The evidence on fortnightly collections is at the cost of the look of the environment. Gareth Shaw stated we would have a choice as to the size of the bin, I would like to see some evidence.</p> <p>DH: Fortnightly collections do make an impact on the amount of recycling collected. Wheelie bins for residual waste are important, people keep accumulating waste, but this will have to be limited and the solution will be to fill the recycling bin.</p> <p>When we write to you there will be two standard bin sizes available, you can either share these with your neighbour or you can ask for a smaller bin, it will be narrower and slightly shorter.</p> <p>Anthony Elly: There are a high number of non-English speaking people who are tenants, many of them immigrants who don't recycle and don't dispose of their waste in the proper manner. I hope you will be speaking to landlords. Those people who cannot speak English will find the changes difficult. Many of them work long hours and cannot attend English lessons so that they can benefit from being educated about recycling.</p> <p>DH: I have worked in a number of different and diverse boroughs. Recycling is taken very seriously from a wide range of cultures. I worked on a project which engaged Somalian women to find they worked harder for the environment than any other ethnicity. The type of accommodation you live in can make things difficult, such as flats. As to your concerns about non-English speaking residents we have not come across that.</p> <p>Karen Ludbrook: Will the size of the vehicles be able to accommodate</p>

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		<p>our narrow streets.?</p> <p>DH: A lot of work is going into addressing access, for narrow and congested streets we can use aero track a narrower vehicle with rear steering. If I cant get a bin truck to go down your street than a fire truck cant access it either.</p> <p>Karen Kidney: We need to be more ambitious about encouraging residents to change their culture as to recycling more and reducing waste.</p> <p>DH: There are countries such as Germany where recycling and reusing is part of their national culture, we have to set up a system which will encourage more recycling. The change will make us fit for purpose to get to 50%-60%. An additional 5% can save us £850,000. Recycling centres such as Greenford have been set up to make it easier to recycle, there are charges based on weight which means more people will look to recycling.</p> <p>Anthony Elly: Until the matter of immigration is dealt with and we don't have a mass of people coming in, recycling levels will not increase. People who don't speak English do not integrate and will not take the opportunity to learn English. This is common amongst Muslim women.</p> <p>Cllr Rai: You've made your point several times now and as per our discussion, it is all about education. Now I must ask you to refrain from making the same point again.</p> <p>DH: There are no facts or evidence to prove what you have just said and I do not believe your comments are warranted.</p> <p>Ann Chapman: Why did you not engage with local residents associations and community groups, you should have consulted.</p> <p>DH: We have been working with residents, though we may not have worked with your residents association. There is still plenty of time and we are happy to get involved with them.</p>

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		<p>AC: can I use a clear plastic bag instead of a bin?</p> <p>DH: If your house is suitable for a wheelie bin than you will not be exempted from it. However if a discussion has taken place where a clear plastic bag has been agreed to than we would collect from your property. The aim is to be sensible and pragmatic, of you have particular circumstances it can be arranged.</p> <p>Tony: Can you place bags in wheelie bins?</p> <p>DH: Yes, no more than 4 black bags fit each bin. The recyclables are placed loose in the relevant bin.</p> <p>Judy Breen: One third of Ealings population is changing every year, how are you going to manage educating people?</p> <p>DH: We are looking to work better with landlords, by licensing them, conditions can be placed to ensure they are held responsible for the waste disposal that takes place on their property. The flats above shops can be difficult as they tend to place their waste in commercial bins. Participation surveys are regularly carried out; they help to identify places where residents are not recycling. Education is not carried out much in high recycling areas which is why you may not have come across it. Advantage of new system is that we intend to talk to everyone, you will be engaged, and you will receive a pack and advice.</p> <p>Cllr Shaw: I believe the colour of the bins will be consistent across London.</p> <p>DH: Councils have been criticised for doing something different across London< if we all do the same thing it is easier for people who are transient to move from one borough to another when they have to dispose of their waste in one standard fashion. The people we are trying to flush out, those who don't recycle, they normally have 10 to 15 black bags, such as illegal businesses that run from home. They should have a commercial waste agreement. Builders who place tarmac</p>

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		<p>in black bags. When the bin is pulled out and it weighs heavier than normal domestic waste it will be rejected.</p> <p>Cllr Shaw: Thank you for your time and all the information, much appreciated.</p>
3.	Improvement's to St James Avenue	
	<p>Lemuel Dickie-Jones provided residents with presentation on the draft proposals for improving the area in and around St James Avenue.</p> <p>Transport for London has awarded a budget to carry out the improvements. Seven slides were shown as part of the presentation –all attached.</p> <ul style="list-style-type: none"> ➤ It is currently at the concept stage, the intention is to carry out some soft landscaping to create an attractive space which is better utilised by the local community. ➤ The main aim is to improve the pedestrian experience, by removing planters and adding more paving. ➤ A proposal to add lighting in the form of lamp columns has been changed to install uplighters, as they would create less clutter. ➤ We are liaising with the tree officers for best locations for new trees. ➤ Hoping to add tow square locations which are created as stage space. ➤ The aim is to have level access to the area to aid emergency vehicles. ➤ Aim to add four power columns which can easily be hid away when not in use. Add bollards at the end of Canberra Road to prevent vehicles from crossing onto it. ➤ At the opposite end of St James church there is a piece of land owned by Sainsbury's, we hope to negotiate the use of that land for something creative such as a cycle tree. 	<p>AB: How much money has been awarded by TfL?</p> <p>LD-J: £220,000. It will probably cost more than that to complete all the required work.</p> <p>AB: West Ealing Centre Neighbourhood Forum designed a 60 parking space study in response to the removal of three major car parks. Our solutions would draw foot fall to the west, along Leeland Terrace. Corridor 1c lacked proper consultation.</p> <p>Cllr Conlan: The original consultation as carried out in 2012, funding was based on those consultation results.</p> <p>David Highton: Congratulations to the council for the work they are doing to create a co-working business hub at the top left side of St James's Avenue. If this is successful it will have a huge impact on the area, drawing lots of people into this space. Please take this into account when designing the public realm.</p> <p>LD-J: we secured £283,000 for the hub, the aim is to create a place for artists, people who work from home but need a space away from their home and entrepreneurs. Whatever activity is going on will spill out to the road; we hope it will attract art events, developing a creative space.</p> <p>Kathy: The council had a policy of not using uplighters, they used them at the town hall, and why do that when the aim is to reduce light pollution.</p> <p>LD-J: We hope to keep them contained in tree pits, they are cheaper to maintain than lamp columns.</p> <p>Cllr Conlan: I imagine they are meant to look more decorative.</p> <p>John Cowing: Lidl goes along Canberra Road, their vehicles will need to</p>

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		<p>go through the West Ealing library car park.</p> <p>LD-J: the car park will be delivered first,. Changes were made to the roads to mitigate the parking lost from the car parks.</p> <p>AE: Lighting by O’Grady house needs improving, to be safer for the residents.</p> <p>LD-J: That was raised by West Ealing BID, I will address this with highways.</p> <p>David Highton: Most of the lights in that area don’t work.</p> <p>AB: Can the area that you mentioned could be used as stage space be kept free of clutter, so vehicles such as blood donor vans could park there.</p>
4.	Vehicle Access at West Ealing Library	
	<p>Cllr Shaw presented the updated designs for the rear of West Ealing library. He stated there would be more parking as the number of parking spaces for library staff had been reduced from eight to five. The remaining parking spaces would be stop and shop plus. Lighting would be added and wider paving to give wheelchair users better access.</p>	
5.	Update on Dean Gardens	
	<p>Cllr Conlan provided an update on the concerns related to crime and anti social behaviour at Dean Gardens:</p> <ul style="list-style-type: none"> ➤ Discussions have been taking place between businesses, residents, police and local councillors. ➤ A meeting was held internally at the council to look at what resources and solutions could be made available for the area ➤ Police have stepped up their presence by carrying out Operation Bottletop. Many street drinkers have been stopped and there have been a number of arrests. Police have been present between 4-5am. ➤ One upshot is the additional police resource has led to enough 	

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	<p>evidence to request the review of two off licenses, Broadway International and Kadi Food Store which have been supplying drink to street drinkers. Applications have gone in to the licensing committee to have their licences revoked, we would encourage you to write in before 19th February 2016 as the council needs evidence of anti-social behaviour to take the necessary action. Previous applications have failed, police and council have supported them but the lack of community representation has failed to make a mark.</p> <ul style="list-style-type: none"> ➤ Deliberating on commissioning consultants to carry out a study of the area as to the design and improving transport links. <p>Cllr Shaw added that councillors had joined forces with Elthorne ward councillors to object to these licences, in particular opposing to their 24 hour license.</p>	
6.	Update from West Ealing Neighbours	
	<p>David Highton reported on activities organised by West Ealing Neighbours:</p> <ul style="list-style-type: none"> ➤ The Christmas fair was very popular, it was held at Melbourne Avenue, which was naturally busier due to Sainsburys being in close proximity. There were musicians, a choir, and Santa as well as Charlie the donkey were very popular. ➤ Soundbite festival was cancelled due to an incident at Dean Gardens. A meeting was convened, we invited residents associations, businesses, faith groups and West Ealing BID to debate the concerns and find solutions. There are no easy solutions, drinkers and drug dealers have easy access to the area due to good transport links, the homeless are in the area along with people who use a local drink and drug rehabilitation centre. ➤ Dean Gardens is a valuable asset at the heart of West Ealing, 	

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	there are many new developments either taking shape or planned for including Green Man estate, Sherwood Close and the new BHS housing development, they will all bring more people to the area.	
6.	Central Ealing Neighbourhood Forum	
	<p>Tony Miller provided an update on the activities related to Central Ealing Neighbourhood Forum:</p> <ul style="list-style-type: none"> ➤ The forum is focused on looking at planning, in particular how space is used in the borough. We put together a plan that will sit below the councils overarching plan to look at how it will work. ➤ Three years were spent creating the group and focusing on this agenda, it's the first forum known to focus on business spaces as we share ideas and views with the local Business improvements Districts. ➤ Reliant on input from residents, have drafted policies which will be going out for public consultation in a few weeks. We need resident participation, this will be a detailed questionnaire, our plan will be judged on how much feedback we received. ➤ During the six week consultation period there will be an open evening held in March. 	<p>Cllr Conlan: West Ealing Centre will be doing something similar too.</p>
7.	Ward Forum Budget 2015/16	
	<p>Cllr Shaw provided a short summary:</p> <ul style="list-style-type: none"> ➤ There was a request to have the 20mph signage reviewed at the area including Leighton Avenue, Coldershaw Road and Northcroft Road, this would also take in Midhurst Road which falls into Northfield ward. We will look to get some funding from the Northfield councillors. ➤ Residents will be consulted on the designs to create a 20mph zone at Lavington Road and the surrounding area before any designs are finalised and implemented. ➤ The area under the gym equipment at Lammas Park will be 	<p>Janice Andrews: Will the 20mph zone displace the congestion to neighbouring streets? Res: Speed hump cause me a great deal of physical pain, the ones on Ellers Road are very high and difficult to cross.</p>

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	<p>resurfaced, as the equipment is well used and the surface requires improving. This will also help drainage.</p> <ul style="list-style-type: none"> ➤ A tree guide was requested for the trees at Walpole park. The guide will be available from the parks café. ➤ The play area at Lammas park is very popular, however, there is little for the parents to use when feeding their children. A picnic bench and bin will be installed, 	<p>Julie Carney: Why is it ok to place 20mph zones in one area and not another?</p> <p>Cllr Conlan: There are long term plans to place zones throughout the borough, we are currently looking to trial this in Acton.</p> <p>AC: Residents who back onto Windemere Road will not be in favour of adding a bench at Lammas Park, in the past this has attracted anti-social behaviour with young people congregating there.</p> <p>Res: Some of the trees have been wrongly labelled.</p> <p>AC: Who is writing the tree guide?</p> <p>Cllr Shaw: Emma Allen and the tree officers will be compiling the guide.</p> <p>Janice Andrews: I would like to ask some funding for an art trail, there are successful trails in Chiswick and Hammersmith. Local artists, photographers, jewellery makers would all participate under the banner BEAT (Borough of Ealing Arts Trail). It would take place over two weekends in September, 9-11th and 16-18th.</p> <p>So far 65 artists are interested, we are looking for funds to help us design a website, create a promotional brochure and publicity materials. The aim is to open houses, with artists promoting their art. This is a non-profit opportunity. Aim is to make it an annual event. We hope to ask for £500-£1000 from each of the participating wards.</p> <p>Cllr Shaw: how many ward forums will you be approaching? Is the art trail covering the entire borough?</p> <p>JA: I will be attending Ealing Broadway tomorrow night.</p> <p>Cllr Rai: Where are the 65 artists mainly based at?</p> <p>JA: Acton, Hanwell and Central Ealing.</p>
8.	Public Forum	<p>AB: The closure of local accident and emergency services has placed great pressure on other hospitals, which are now overloaded. Please look at the website quoted on the literature I have left on every seat.</p>

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		<p>There is a bike hanger on Mattock Lane west of Culmington Road. A very unsafe place to install it, please move it to a safer location such as the triangle which has a wider pavement There was no consultation prior to it being installed.</p> <p>Half the West Ealing station car park has been privatised without any consultation with residents, the Holiday Inn has been granted space. Two local stores have disappeared granting the Holiday Inn hotel an additional eight beds. Half the car park has been sold to Holiday Inn.</p> <p>Christina Fox: I along with an army of volunteers work on creating a walking haven at Radbourne Walk, we recently planted wildflower seeds which should bloom in the spring. We encourage you to join us every first Saturday of the month. Our efforts have meant we have come across fewer hypodermic needles, but dog poo is still an issue. We are looking for funds for dog poo bins and a composting loo.</p> <p>Res: The Ealing Music and Arts Festival will host an event for Valentines and the Ealing Film Club will be showing Bride and Prejudice at the Town Hall on</p>